# **2015**

# Tokyo's Taxis

New Version A report from the front lines of taxi rides









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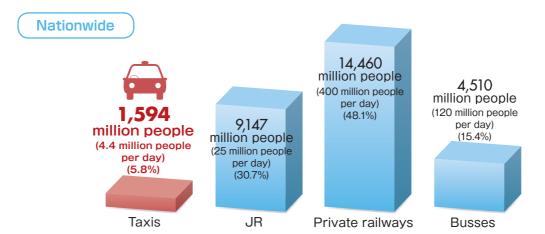
# An overview of the taxi industry



# Assuming an essential role in city life, only made possible with door-to-door services.

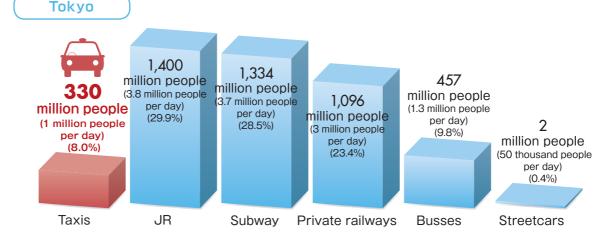
#### Number of carried passengers, classified by transportation facility

Other public transport facilities share the responsibility of transporting passengers only within specific time frames (from first departures until last stops) from one designated location to another, but taxis are available twenty-four hours a day, with door-to-door services that meet the needs of individual passengers and play an essential role in city life.



Total number of carried passengers nationwide: **29,711** million people (100%)

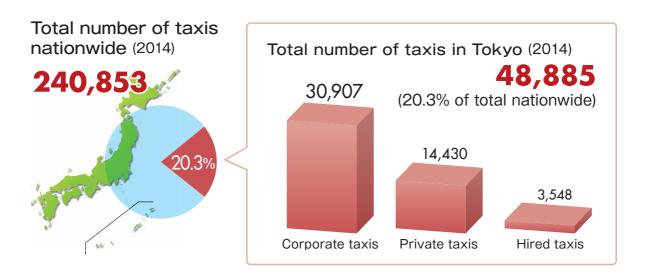
Source: "Transportation-related statistics" by the Ministry of Land, Infrastructure, Transport and Tourism (2014)



Total number of non-periodic carried passengers in the special wards of Tokyo:

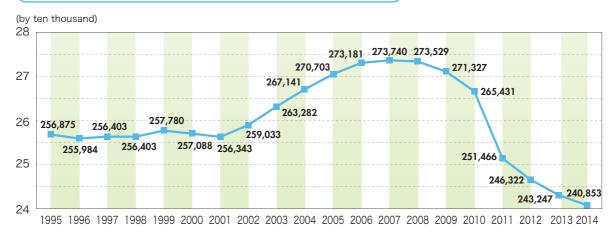
4,637 million people (100%)

Source: "Trends in Carried Passengers" in the Annual Report on Urban Transportation (2014), Hired Taxi Almanac of 2015





#### Transitions in the total number of taxis nationwide



As of March 31, 2015, according to the Ministry of Land, Infrastructure, Transport and Tourism

#### Transitions in the number of corporate taxis in Tokyo



As of March 31, 2015, according to the Kanto District Transport Bureau

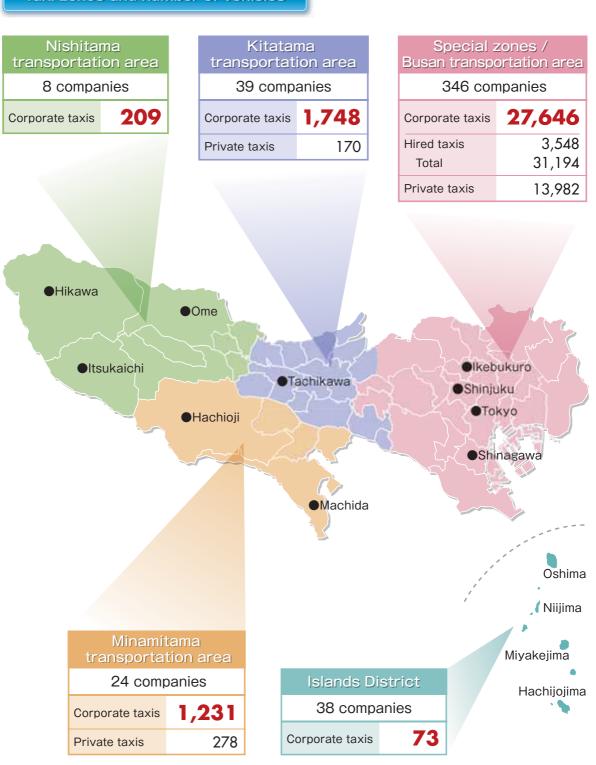


# An overview of the taxi industry



# Meeting regional transportation needs in five zones.

#### Taxi zones and number of vehicles



As of March 31, 2015, according to the Kanto District Transport Bureau



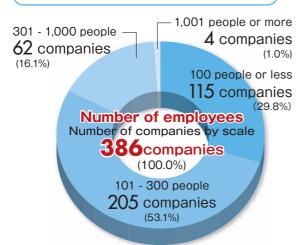
## A systematic 24-hour service system of about 2.5 people per vehicle.

#### The scale of corporate taxi companies

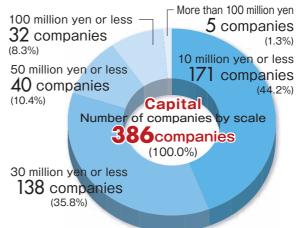
Taxi companies, which are mostly small and mid-sized, do not receive monetary aid from the government like other public transportation companies do.

# SECTION (

#### By scale in number of employees



#### By scale in capital



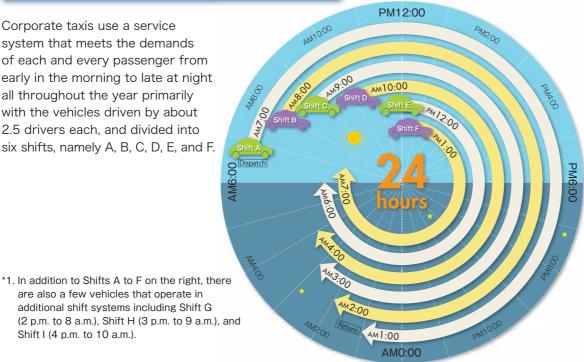
As of April 1, 2014, according to the Tokyo Hire-Taxi Association

#### The service system of corporate taxis

Corporate taxis use a service system that meets the demands of each and every passenger from early in the morning to late at night all throughout the year primarily with the vehicles driven by about 2.5 drivers each, and divided into six shifts, namely A, B, C, D, E, and F.

are also a few vehicles that operate in additional shift systems including Shift G

Shift I (4 p.m. to 10 a.m.).



As of 31.03.15, according to the Tokyo Hire-Taxi Association



# The loosening of regulations regarding entry

#### The increased number of vehicles after the loosening of regulations

Restrictions on the number of taxi were eliminated on February 1, 2002 and the terms and conditions that were put in place until then were substantially loosened as shown below.

- (1) From a system of approval to a system of prior notification
- (2) The minimum number of vehicles that had to be kept dropping from 60 to 10
- (3) From the need to own a business office and garage to having rights to lease
- (4) From the need to purchase new vehicles to the right to purchase used vehicles
- ■Entry has become extremely easy and the expenses required per vehicle have dramatically dropped as a result of the substantial loosening of the conditions for entry. Because it has become a business that anyone can enter at reasonable fees, the number of taxis has grown significantly in a short period of time to reach 6,087 vehicles. There is also a significant number of companies that started off with ten vehicles but increased their number of vehicles due to increased management efficiency.
- Taxis are regulated in some form or another in terms of comprehensive metropolitan transport policies in most major cities throughout the world. However, metropolitan transport policies were ignored in Japan and principles of competition were forced in. This led to opposite effects such as the wages of drivers decreasing and traffic disturbances.

#### Initiatives related to the recent decrease in number of vehicles

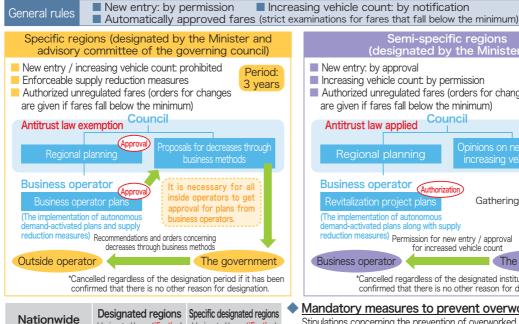
The supply-side control measures (the designation, etc. of specified special regions for monitoring) enacted by the Ministry of Land, Infrastructure, Transport and Tourism through notification on July 11, 2008

- New entry → The minimum number of vehicles is to be increased from 10 to 40(special zones / Busan area)
- Increased number of vehicles → upgraded inspections, etc.
- Decreased number of vehicles → exempt from inspections Initiatives related to the autonomous decrease of vehicles within the industry
- This has led to a significant decrease in the number of vehicles as of 2010.

#### Revisions in the "Act on Special Measures Concerning Taxis"

\*3

The "Act on the Partial Revision of Acts on Special Measures, etc. Concerning the Standardization and Revitalization of General Passenger Vehicle Transportation Business in Specific Regions" was enacted on January 27, 2014 (designation, etc. of specific and semi-specific regions).

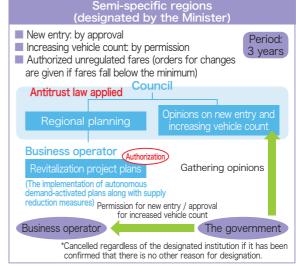


By registration By registration By registration

[examination]

(designated by notification) (designated by notification

[examination]



- Mandatory measures to prevent overworked driving Stipulations concerning the prevention of overworked driving have been upgraded from being ministerial ordinances to being legal obligations.
- <u>Implementing revitalization projects for business operators</u> Providing stipulations that are of the same intentions as those of the Trucking Business Act.

[training]

# in the taxi industry and its repercussions

#### Comparing frameworks that involve taxi business regulations

Relations	hip with P5	_	*1	*2			*3	
					on special measures ober 2009	Acts for the promoti	on of improved servic taxis	es and safe usage of
		Loosening of regulations Before 2002	Loosening of regulations After 2002	General rules	Specific regions (specified in accordance with factors such as excess supply)	General rules	Semi-specific regions (specified regions that may have excess supply)	Specific regions (specified regions that have excess supply)
Er	ntry	By licensing (licensed only within the range needed to meet demands)	By permission (permitted if criteria such as safety standards are met)	By permission (permitted if criteria such as safety standards are met)	By permission (permitted only when there is new demand)	By permission (permitted if criteria such as safety standards are met)	By permission (permitted within the range where there is no excess supply)	Permission not granted
	easing e count	By approval (approved only within the range needed to meet demand)	By prior notification (unregulated as a general rule)	By prior notification (unregulated as a general rule)	By approval (approved only when there is new demand)	By prior notification (unregulated as a general rule)	By approval (- approved within the range where there is no excess supply - approved with compliance with laws, managerial efforts, etc. taken into consideration)	Approval not granted
Fa	nres	By approval	By approval	By approval	By approval	By approval	Authorized unregulated fare system (- notifications on the range stipulated by the government / orders to change fares outside the range)	Authorized unregulated fare system (- notifications on the range stipulated by the government / orders to change fares outside the range)
	(1) Controlling increased vehicle counts	-	Emergency adjustment measures (new entry and increased numbers of vehicles are prohibited for a specified period in regions where excess supply is found)	(new entry and increas are prohibited for a spe where excess su	stment measures sed number of vehicles ecified period in regions pplies are found)	-	-	-
Measures against excess supply	(2) Promotion of decreased v	_	_	_	Participation in the Council Efforts by business operators (autonomously developing demand, for instance by decreasing the number of vehicles based on plans developed by the Council)  No antitrust law exemption	_	Participation in the Council Initiatives by business operators (autonomously developing demand, for instance by decreasing the number of vehicles based on plans developed by the Council)  No antitrust law exemption	Participation in the Council Efforts by business operators (-mandatory decrease of the number of vehicles based on plans developed by the Council - autonomously developing demand based on plans developed by the Council)  With antitrust law exemption
	vehicle counts	-	-	-	Measures for business operators not participating in the Council → none	-	Measures for business operators not participating in the Council → none	Measures for business operators not participating in the Council (orders to decrease supply transportation capacity through restrictions on business methods)

The loosening of regulations regarding entry in the taxi industry and its repercussions

Source: The Ministry of Land, Infrastructure, Transport and Tourism (2014)



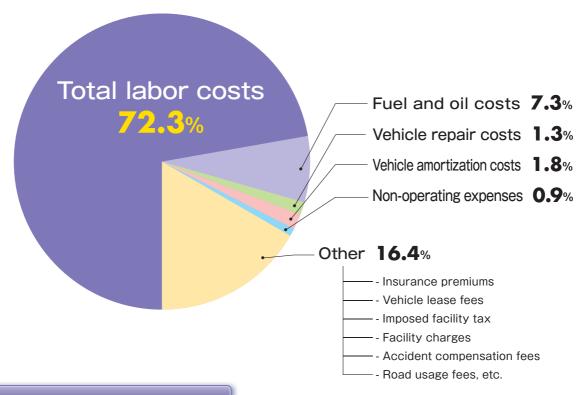
# The current status and initiatives



# Labor costs amount to 72% of all costs. The taxi business is a labor-intensive business.

#### The cost structure of corporate taxis

Special zones / Busan district (31 standard companies) in 2013



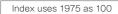
#### Cost structure transitions

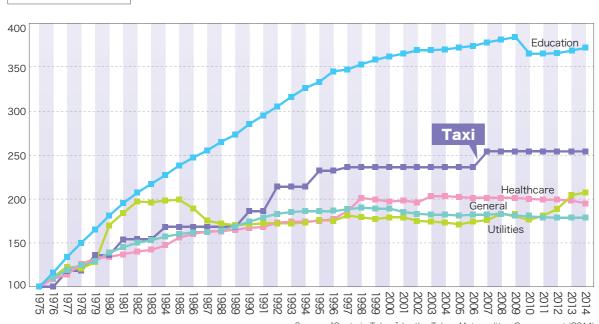
																		%
Year	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
Total labor costs	80.8	79.9	79.3	79.0	78.4	78.5	78.4	77.1	76.7	<i>7</i> 6.1	75.8	74.9	73.5	73.8	73.8	72.6	72.6	72.3
Fuel and oil costs	4.5	4.6	4.4	4.7	4.9	5.0	5.0	5.2	5.5	5.9	6.2	6.8	6.9	6.1	6.9	7.1	6.8	7.3
Vehicle repair costs	1.3	1.2	1.3	1.3	1.4	1.4	1.5	1.5	1.6	1.7	1.5	1.5	1.5	1.7	1.5	1.6	1.4	1.3
Vehicle amortization costs	1.9	2.0	2.0	2.0	1.8	1.8	1.8	1.9	1.7	1.6	1.5	1.5	1.7	1.5	1.0	1.2	1.6	1.8
Non-operating expenses	0.8	0.9	1.2	1.3	1.5	1.1	1.0	1.1	0.9	0.8	0.8	0.8	1.0	0.9	0.8	1.0	0.8	0.9
Other	10.7	11.4	11.8	11.7	12.0	12.2	12.3	13.2	13.6	13.9	14.2	14.5	15.4	16.0	16.0	16.5	16.8	16.4

As of March 31, 2014, according to the Tokyo Hire-Taxi Association

# in management

#### Consumer price index (special wards of Tokyo)



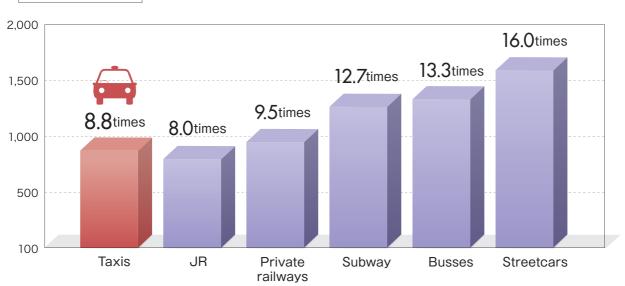


SECTION 03

The current status and initiatives in management

The rise of taxi fares compared with the rising fares of other forms of public transportation

Index uses 1955 as 100



Source: Annual Report on Urban Transportation (2014)



# The current status and initiatives



## Active efforts are being made in dealing with fluctuating fuel prices and environmental measures.

#### The prices of fuel for taxis

LP gas prices are always unstable due to large fluctuations in FOB prices and currency exchange rates, and because half of the imports are from Saudi Arabia and other Middle Eastern countries.



As of March 31, 2015, according to the Tokyo Hire-Taxi Association

#### **Environmental measures**



As of 1962, corporate taxis in Tokyo have been running on the environmentallyfriendly LP gas, which emits low amounts of substances such as Nox (nitrogen oxide), SPM (suspended particulate matter), and Sox (sulfur oxide). The drivers also do their best to control air pollution by practicing "eco-driving" (fuel-efficient driving) as well as "idling stop driving", which are required under Tokyo's ordinance on environmental preservation.

Active efforts in business operations that cause less environmental burden (under the Green Management certification system) have been promoted since 2004 along with the incorporation of fuel-efficient and low-emission vehicles such as hybrid and electric vehicles. An EV/HV taxi stand was set up in front of the Shin-Marunouchi

Building at JR Tokyo Station in October 2011.

#### Number of taxis by fuel type

В	By fuel type By district	LPG	Hybrid (HV)	LPG converted vehicles(*1)	Plug- in hybrid vehicles (PHV)	Electric vehicles (EV)	Clean diesel vehicles	Gasoline- powered vehicles	Total
Sp	ecial zones / Busan district	24,667	1,176	354	0	11	3	243	26,100
	Tama district	2,959	89	4	4	2	0	30	3,084
	Total	27,626	1,265	358	4	13	3	273	29,184

(Note) \*1. So-called triple hybrid vehicles, where hybrid vehicles such as the Prius have been modified so that they can run on LPG

As of April 1, 2014, according to the Tokyo Hire-Taxi Association

# in management

#### Yearly amount of tax paid per vehicle

Amount of tax paid for an LPG taxi vehicle: (standard-sized vehicle) 579,133 yen, previous year (440,848 yen)

[National tax]

[Local tax]

Consumption tax: 390,311 yen

Automobile acquisition tax: 10,248 yen

● Liquefied petroleum gas tax: 149,803 yen ● Petroleum and coal tax: 11,471 yen

Automobile weight tax: 7,800 yen

Automobile tax: 9,500 yen

Classification	Tax type	Amount		Basis for calculation	Remarks
	Liquefied petroleum gas tax		149,803 yen	Amount of tax: 9.8 yen per liter Annual distance: 88,812km (246.7km per day) Retained amount: 5.81km per liter	
	Petroleum and coal tax	11,471 yen		Amount of tax: 1,340 yen per ton Annual usage: 15,286 liters	
		Vehicle type	Standard- sized vehicle 40,992 yen	8/100 of 2,562,000 as the cost of a vehicle = 204,960 yen ÷ 5 years	
National tax		Fuel a	and oil cost 98,462 yen	7.3/100 of 46,186 in 2013 transportation income = 3,372 yen × 365 days × 8/100	
al tax	Consumption tax	·		1.3/100 of 46,186 in 2013 transportation income = 600 yen × 365 days × 8/100	8% taxed as of April 1, 2014
		Non-c	perating cost 12,147 yen	0.9/100 of 46,186 in 2013 transportation income = 416 yen × 365 days × 8/100	
		Other	expenses 221,190 yen	16.4/100 of 46,186 in 2013 transportation income = 7,575 yen × 365 days × 8/100	
	Automobile weight tax		7,800 yen	2,600 yen per 0.5 tons	
Loca	Automobile acquisition tax	Stand vehicl	ard-sized es: 10,248 yen	2/100 of 2,562,000 as the cost of a vehicle = 51,240 yen ÷ 5 years	
il tax			Those (for business) that exceed 1,500cc	Taxed as of April 1, 1984	

(Note) 1. Subject to consumption tax of 8% as of April 1, 2014 (3% increase)

As of March 31, 2015, according to the Tokyo Hire-Taxi Association







# Initiatives in efficiency and



# Promoting digitalization and active IT use to provide better services.

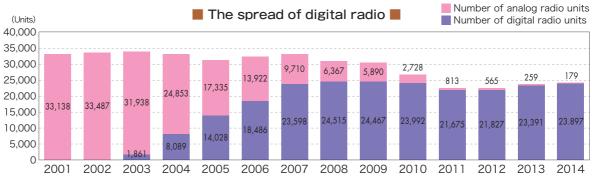
Efficiency in vehicles dispatched by radio

#### Effects brought upon by the introduction of digital systems

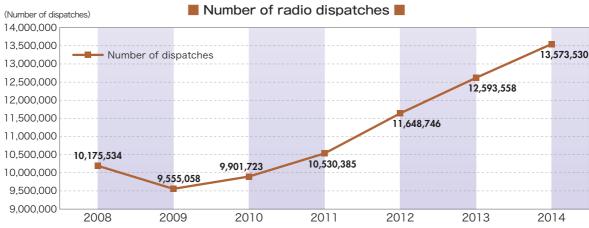
Shortened average reception time for dispatch (example by Wireless Group A)

#### 70 seconds to 27 seconds by switching from analog radio to digital radio

\*time shortened by about 60%



As of March 31, 2015, according to the Kanto Wireless Association



As of March 31, 2015, according to the Kanto Wireless Association

#### Acceptance of credit cards, electronic money, etc.

In addition to accepting conventional forms of payment such as cash, tickets, or coupons; the acceptance of credit cards, IC cards, electronic money, etc. to conform to the diversification in methods of payment is making payment cashless and fast. The cost of installing systems for this is about thirty-thousand yen per vehicle but the number of vehicles that have them is rising each year.

Credit card system installed: 89%

Electronic money system installed: 63%

(from a survey of corporate taxis, as of March 31, 2014)





# streamlining



# Use Tokyo's most widely-used smartphone-based taxi dispatch system that allows you to reach roughly 11,000 taxis.

#### Dispatching a taxi with a smartphone app (Tokyo Taxi Association-TAKKUN)

It is now possible to quickly and easily call a cab with a smartphone app. The number of users is increasing as it has many functions that eliminate the need to explain to an operator where you need to be picked up or where your destination is. The "Tokyo Taxi Association-TAKKUN" app, which is the first of its kind in the world - exceeding the boundaries of taxi companies and allowing you to call the nearest taxi vehicle to you in special zones / the Busan district, began its full-scale services in January 22, 2014.

This app currently allows you to reach roughly 10,963 taxis.

(The total number of taxis in Tokyo is about 40,000, which accounts for about 23% of all taxis nationwide.)

(The total number of corporate taxis in Tokyo is about 30,000, which accounts for about 34% of all corporate taxis nationwide.)

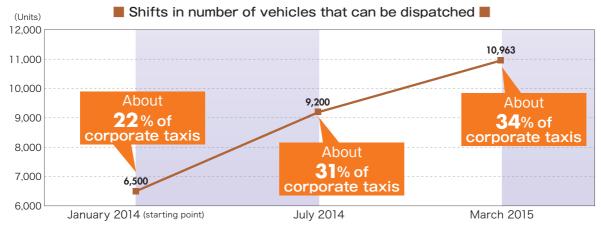
Plans for further enhancements such as those in collaboration with multilingual and sightseeing apps are underway for the Olympic and Paralympic Games.

Please be sure to install it!





• Official Tokyo Taxi Association-TAKKUN website http://takkun.taxi-tokyo.or.jp/en/



As of March 31, 2015, according to the Tokyo Hire-Taxi Association



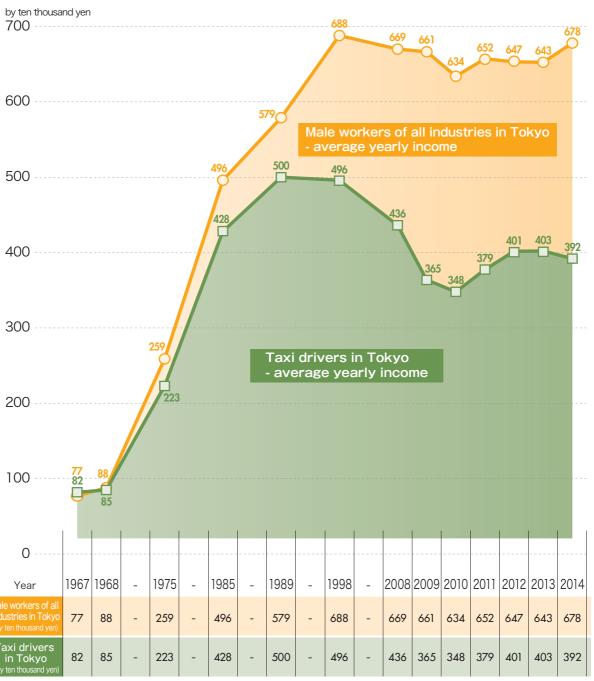


# The working conditions of taxi drivers



There is a roughly 2.9 million yen difference in average yearly income when compared with other industries. We must make efforts to improve the situation.

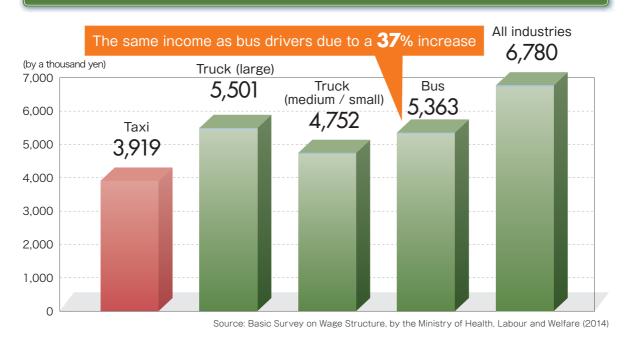
Comparison of income between taxi drivers and workers in other industries



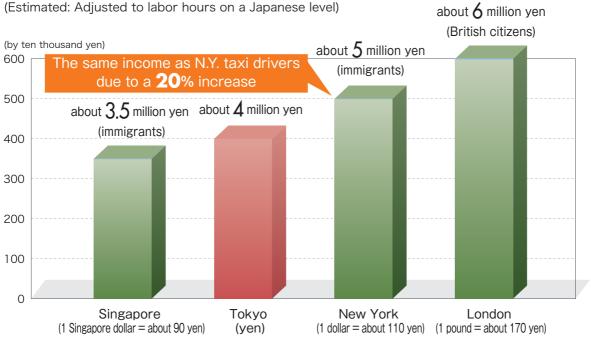
Source: Basic Survey on Wage Structure, by the Ministry of Health, Labour and Welfare (2014)

# and future initiatives

#### Comparison of the estimated yearly income of automobile drivers (males, in Tokyo)



#### Comparison of yearly income between taxi drivers in various countries



March 2012, inspection of Singapore by Nihon Kotsu Co., Ltd. April 2013, inspection of New York by the Tokyo Hire-Taxi Association November 2014, inspection of London by the Tokyo Hire-Taxi Association

# The working conditions of taxi



### Promoting the employment of new-graduate and female drivers.

Securing new labor power through the employment of new-graduate drivers.

The employment of new-graduate drivers

New graduates are welcome in the industry, as the average age of taxi drivers is now very high at 58.4 years old. They can flexibly respond to diversifying needs such as sightseeing taxis and nursing care / maternity taxis, and enhance the image of the industry as well.





As of March 31, 2015, according to the Tokyo Taxi Center

#### Benefits for new graduates

- Low turnover rate (about 10% of new graduates who become taxi drivers leave the profession, while the rate is 30% in other industries)
- The income is higher than others in the same age range

The average monthly income in the taxi industry in 2014: about 327,000 yen

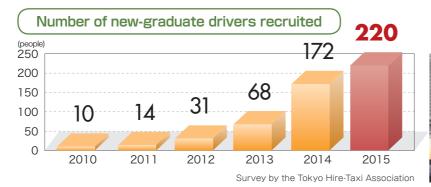
The average starting salary for new graduates in Tokyo: 212,100 yen

The average starting salary for new graduates: 200,400 yen

(Source: Results of the Basic Survey on Wage Structure, by the Ministry of Health, Labour and Welfare (2014))

- Easy to have a work-life balance

(Those with alternate-day shifts can make time for themselves with 11 to 13 working days per month.)





# drivers and future initiatives

#### Orientation sessions for hiring new-graduate drivers

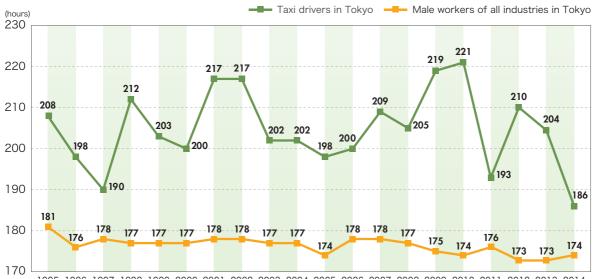
(Held on December 9 and 15, 2014)

Explanation on the employment of new graduates by business operators with experience in this area were given to about a hundred recruitment officers and related parties of taxi companies.





#### Comparison of monthly work hours between taxi drivers and workers in other industries



1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 Source: Survey on Wage Structure, by the Ministry of Health, Labour and Welfare (2014)

#### Transition in the number of taxi drivers (number of driver's certificates issued) [Men / Women]



As of March 31, 2015, according to the Tokyo Taxi Center

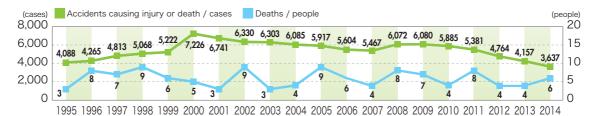
# Safety measures



## Initiatives in safety and security are the pillar of the taxi business.

#### Transition in the number of accidents causing injury or death

#### **Taxis**



As of March 31, 2015, according to the Tokyo Metropolitan Police Department

#### On the introduction of drive recorders

Drive recorders, like flight recorders for automobiles, equipped with CCD cameras and G sensors. They are used for efficiency in dealing with automobile accidents as well as for education and training on safety.

96% of corporate taxis have external cameras and 85% have internal cameras.





#### Measures for preventing automobile accidents

#### Measures taken by taxis for preventing automobile accidents

In addition to holding spring & autumn traffic safety campaigns, safe driver contests, automobile transportation safety checks and overhaul inspections during the summer and year-end / New Year holiday seasons, Zero Accident Day activities, and summer campaigns for ending all traffic accidents, corporate taxi companies actively participate in the prevention of traffic accidents by promoting activities such as "This city and streets where kindness runs through", "Great campaign to prevent traffic accidents with all our might", and "Proper seat belt fastening", as well as spring & autumn workshops for accident prevention officers, by labeling the fifth of every month "Zero Taxi Accident Day", and distributing posters and stickers.

#### Tokyo Hire-Taxi Mutual Insurance Cooperative (established in April 1972)

As of March 31, 2015, business offices with 169 union members, 156 offices in bodily injury mutual aid associations, 122 offices with 9,028 vehicles in property damage mutual aid associations, and 7,748 other vehicles are affiliated. Safety education for the prevention of traffic accidents and a mutual aid system for traffic accidents (where up to 200 million yen per person and 200 million yen per accident in benefits are provided in cases where maximum insurance coverage is exceeded) are established. Furthermore, an umbrella policy with a Cooperative package that provides 5 billion yen (200 million yen exemption) per accident in coverage was incorporated in April 2000. There is also an add-on security system of workers' accident compensation insurance for occupational and nonoccupational deaths of employees as well as occupational residual disabilities in place (138 offices with 22,401 people in public welfare and mutual aid businesses affiliated).

#### Automobile accident prevention and victim support

#### National Agency for Automotive Safety and Victims' Aid (reorganized in 2003)

Courses on how to prevent automobile accidents are given to dispatchers and aptitude tests for drivers are given through institutions that are involved in the same measures. Victims of automobile accidents are also provided with psychological and economic support.

#### Courses for dispatchers, etc.

Measures to ensure the prevention of accidents are taken through courses on dispatching duties and the laws involved to maintain the safe operation of automobiles.

#### Aptitude tests and counseling for drivers

Measures are taken to prevent accidents through various diagnoses from a psychological and physiological aspect of the drivers' personalities, attitudes toward safe driving, cognitive and processing functioning, and visual functioning, as well as guidance and advice on safe driving that take into account their personal traits.

#### Automobile accident victim support

Victims of automobile accidents are given both psychological and economic support such as through payments of nursing care fees for those suffering from serious residual disabilities, loans for orphans from automobile accidents, the establishment of medical centers, and the opening of hotlines for consultations on accidents.

(toll-free: 0570-000738)

#### Transition in taking aptitude tests by drivers



SECTION (D6 Safety measures



# The improvement in taxi services



# Available 24 hours a day when it is time to rush off to the maternity hospital.

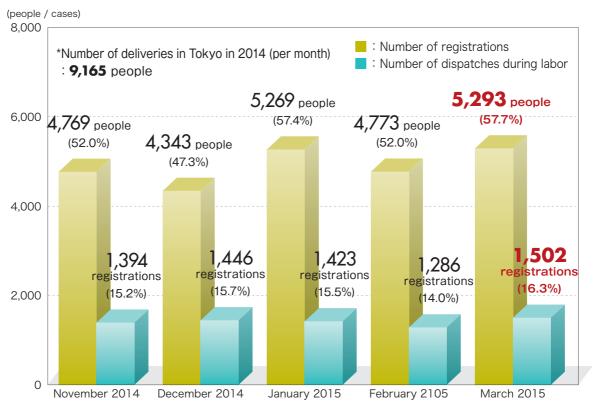
#### **Maternity Taxis**

Simply by registering once, customers can be immediately taken to the hospital when needed, 24 hours a day, 365 days a week, without the need to give the driver directions.

Within two years after this service began in 2012, about one-third of the fifteen hundred taxis in Tokyo became available for the service. About half of the pregnant women in Tokyo have registered and roughly 10 to 20% have used a Maternity Taxi when going into labor.



#### Number of Maternity Taxi registrations / number of dispatches during labor



Reference: Table of radio taxi dispatches, by the Kanto Automobile Wireless Association Outline of the annual population survey report of 2015 (determined number)



## Feel safe when your child is being transported because you know the driver.

#### Kids' taxis

Your child, even if alone, can take a taxi with a deferred payment system driven by an elite driver in charge of kids whom they are familiar with. It is a popular service that is mostly used for travelling to and from home and school / cram school. Passengers with newborns or infants can also relax without having the need to worry about their surroundings.

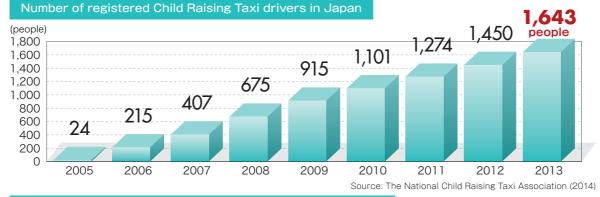


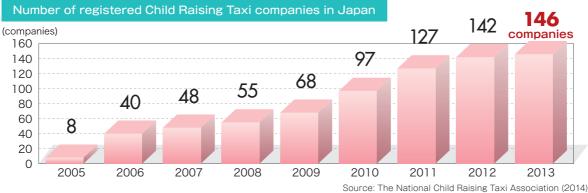
#### Prefectures with registered Child Raising Taxis services



Source: The National Child Raising Taxi Association (2014)









# The improvement in taxi services



Also popular with elderly passengers, passengers in wheelchairs, and passengers carrying a lot of baggage.

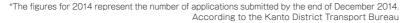
#### **UD (Universal Design) taxis**

#### On the introduction of UD taxis

UD taxis are being introduced and promoted for uncovering demands by individuals and revitalizing services.

#### Number of vehicles introduced (auxiliary base)

	Tokyo	Kanagawa Prefecture	Saitama Prefecture	Chiba Prefecture
2011	2 vehicles	15 vehicles	_	6 vehicles
2012	13 vehicles	71 vehicles	10 vehicles	6 vehicles
2013	13 vehicles	34 vehicles	4 vehicles	1 vehicles
2014	17 vehicles	18 vehicles	3 vehicles	5 vehicles







#### **Training for Universal Drivers**

Training on subjects such as how to communicate with elderly and disabled passengers, how to handle wheelchairs, and how to assist with boarding is provided by the National Welfare Transportation Service Association.

Courses that offer the necessary training for drivers is also provided by the Tokyo Taxi Center as of April 1, 2014 and half of the drivers in Tokyo are scheduled to be qualified by 2020.



#### ■ Transitions in the number of drivers who have completed UD training (Tokyo)



\*The figures for 2014 represent the number of drivers by the end of December 2014. Source: The National Welfare Transportation Service Association



# Certified drivers can take you on a sightseeing course through Tokyo.

#### Tokyo Sightseeing Taxi

#### Certification for Tokyo sightseeing taxi drivers

As part of the measures to revitalize taxi services, the Tokyo Sightseeing Taxi Promotion Association, which consists of experts on tourism, administrative agencies, related organizations, and others in the taxi industry, was established in 2012 along with a certification system. Drivers who have completed three examinations and a course become certified Tokyo sightseeing taxi drivers.



• Tokyo Sightseeing Taxi webpage http://www.taxi-tokyo.or.jp/english/kanko\_taxi/



#### Transition in the number of certified Tokyo sightseeing taxi drivers

The number of certified drivers is growing and is scheduled to reach three thousand by 2020.



As of March 31, 2015, according to the Tokyo Hire-Taxi Association

# The improvement in taxi services

#### Benefits for Tokyo sightseeing taxi drivers

Drivers who have logo magnets and present their certificate can enjoy the benefits below concerning parking areas, which is an issue when driving a Tokyo sightseeing taxi.

#### Tokyo Tower

Free access to parking areas (drivers only)

#### Tokyo Skytree

1 hour of free parking (except on special holidays such as back-to-back holidays of three days or more)

#### The Imperial Palace

Parking at the first exclusive parking area for sightseeing taxis at the Imperial Palace for 300 yen (limited to sightseeing busses until recently)

#### • The Metropolitan Government Building

Access to a priority parking area. 1 hour of free parking.

#### • The Edo-Tokyo Museum

Free access to regular exhibitions (drivers only). Discounted parking fees for Tokyo sightseeing taxis (500 yen) (prior notice required).



# The improvement in taxi services



## For active communication with passengers.

#### Public relations activities

#### Website

#### http://www.taxi-tokyo.or.jp

For the general public with the latest information on issues such as the current state of the taxi industry and recent taxi services, as well as CSR activities.







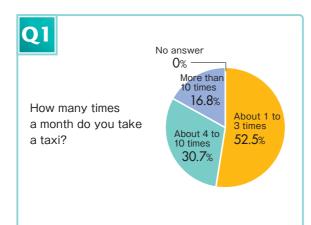
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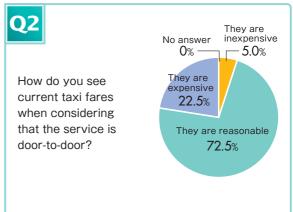
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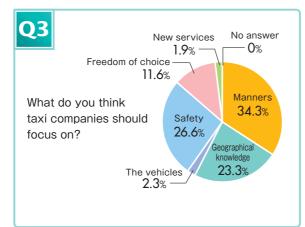
Taxi services CSR activities, etc. page

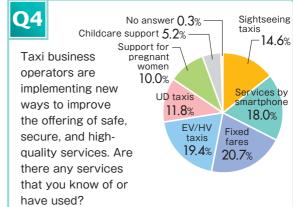
#### Questionnaire surveys

Questionnaire surveys are conducted every year to see how the general public views taxis and to receive feedback and comments. Ten thousand surveys were distributed to radio taxi users at major taxi stands in Tokyo from July 28 to August 1 in 2014 and the results are being used to improve services.











# Please take advantage of the various discount systems and available services.

#### Discount system for the disabled

There are discounts for the handicapped as well as 10% discounts on fares shown on the meters for people with intellectual disabilities.

#### The use of Braille stickers

Braille stickers including company names and vehicle numbers are stuck inside taxis as a service for the visually impaired.

#### Discounts for long-distance rides

Discounts are available for passengers who take long-distance rides.

#### Non-smoking taxis

Smoking is prohibited in all taxis in order to prevent health hazards and offer pleasant rides.











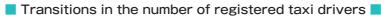
# The improvement in taxi services

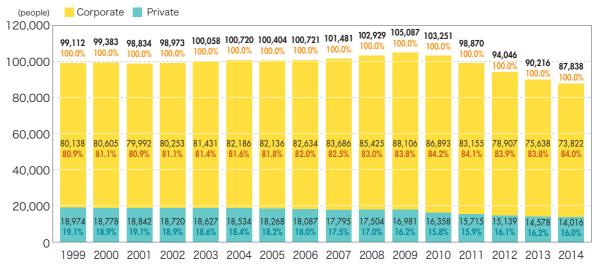


# Increased efforts in improving services, together with the Tokyo Taxi Center.

#### Implementation of the taxi driver registration system

Examinations on geographical knowledge, and education and guidance on customer service are given to drivers. Those who succeed are issued driver's certificates. There are certificates for private taxi drivers as well.





As of March 31, 2015, according to the Tokyo Taxi Center

#### Transition in passing rate of examinations on geographical knowledge



As of March 31, 2015, according to the Tokyo Taxi Center

#### Guidance and training for taxi drivers

Instructions for the prevention of and taking corrective measures against taxi drivers who violate the Road Transportation Act such as through unjust refusal of passengers, the overcharging of fares, and the unauthorized tampering of meters are given, as well as training for new drivers based on Article 36, Part 2 of the transportation regulations.



Training for Universal Drivers in progress

#### Taking and responding to complaints about taxi services

Complaints about taxi services can be properly handled by the taxi company (stated on the receipt) the passenger is riding with, through a 24-hour Center phone line at 03-3648-0300, or through the Center's website.

#### Efficient taxi stand operations

There are currently 314 taxi stands in Tokyo.

There are "Excellent Service Taxi" stands at the North and South Marunouchi Exits of Tokyo Station, the East Exit of Shinbashi Station, the West Underground Exit of Shinjuku Station, the West Exit of Shibuya Station, the Front Exit of Ueno Station, the West Exit of Ikebukuro Station, the prohibited zone in Ginza, in front of the West Exit of Shinagawa Station (Takanawa Exit) and at the International Terminal of Haneda Airport as well as an EV/HV taxi stand in front of the Shin-Marunouchi Building as of October 2011.

Year	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
General stand	481	396	352	246	239	232	227	226	235	232	231	235	232	236	236	228
Roofed stand	97	94	93	89	87	85	87	84	86	86	85	85	85	84	83	86

As of March 31, 2015, according to the Tokyo Taxi Center

#### Taxi evaluation system



Sign of excellence



How the signs of excellence are presented

The taxi evaluation system started on April 1, 2013 in order to contribute to enhancing taxi convenience and services by offering finer taxi services upon reviewing evaluation standards in 2011, which was ten years after the rank evaluation system was introduced in 2001. The cases of guidance and complaints handled by the Center, information concerning service to customers and safety, managerial aspects, and driver quality are evaluated from the viewpoint of customer service, safety and operational control, and business attitude. Upon evaluations in 2012, the indications on taxi vehicles have become simple and easy to understand for passengers, with stickers indicating AA and A ranked taxis being unified as "Excellent Service Taxis". These signs of excellence are stuck on the windshields above the dashboards so that they can easily be seen from the fronts of the vehicles.

#### Commendation system



Excellent drivers have been commended every year since 1977, with 26,864 people having received awards over the past 38 years. There are currently 9,574 drivers operating who possess an excellent driver award. Those who are commended are veteran drivers with ten or more years of experience, no violations, and who serve their passengers well. Excellent corporate business operators and business managers have also been commended since 1984.





# The current status of the taxi



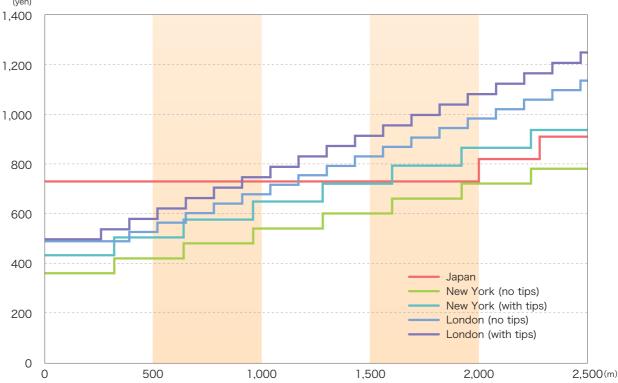
Taxi services in Tokyo can be enjoyed at internationally reasonable fares and the industry here is fairly easy to take part in.

International comparison of taxi fares (Tokyo, New York, London)

It is said that taxi fares in Tokyo are reasonable when compared with those of New York and London, with the current low value of the yen and because there is no tipping.

	Base distances	Initial fares	Added distance	Added fares	Remarks
Tokyo	<b>2</b> km	¥730	<b>280</b> m	¥90	-
New York	1/5miles (320m)	\$ <b>2.5</b> (¥301)	1/5miles (320m)	\$ <b>0.5</b> (¥60)	20% tips 0.5-dollar tax per ride
London	<b>259.8</b> m	£ <b>2.4</b> (¥451)	129.9m (under 17 pounds) 91.1m (17 pounds or more)	£ <b>0.2</b> (¥38)	<b>10</b> % tips

1 dollar = 120.27 yen 1 pound = 187.95 yen (as of February 27, 2015)



# industry in other countries

#### Taxi business regulations in other countries

There are also regulations on the taxi business in other countries, but entry is relatively easy in Tokyo.

	London	New York	Singapore	Tokyo
Regulatory authority	London TfL (Transport for London)	New York TLC (Taxi and Limousine Commission)	Department of Motor Vehicles LTA (Land Transport Authority)	Ministry of Land, Infrastructure, Transport and Tourism Too much diversity in the targeted areas.
Regulations on entry	No regulations However, the "Knowledge" license, which takes 44 months to acquire, is needed.	Some regulations Entry is difficult because of the "Medallion" business licenses, which cost about 100 million yen per vehicle.	No regulations However, 800 vehicles and 6,000 million yen or more in capital in three years are required. (including rights to 6 million yen COE vehicles)	Some regulations (Specific / semi-specific regions) However, entry is easy as only a minimum of 10 vehicles is required. Business licenses are about 6 million yen per vehicle.
Fare regulations	Some (unified fares)	Some (unified fares)	Some (unified fares)	Some (unregulated fares)

							Japan (law	on special	measures)
	United States (New York)	England (London)	France (Paris)	Germany	Sweden	South Korea	General rules	Semi-specific regions (Period: 3 years)	Specific regions (Period: 3 years)
Supply and demand adjustments	Some	None	Some	Some	None	Some	None	None	None
Regulations on entry	By licensing	By permission (with a driver's license system that requires three years to obtain)	By licensing	By licensing	By permission	By licensing	By permission	By permission (- Not permitted as a general rule. - However, permission is granted within the range where there is no excess supply.)	Permission not granted
Regulations on vehicle count (increasing vehicle count)	Regulations on total count (Limits are set on total number of vehicles and when there is new demand and auctions in equivalence to the new demand are held.)	(However, there are regulations on total count depending on the city.)	By licensing (Set limits on total vehicle counts.)	By licensing	-	By approval (Approved only within the range needed to meet demand.)	By prior notification (Unregulated as a general rule.)	By approval (- Not approved as a general rule. - However, approval is granted within the range where there is no excess supply.)	Approval not granted
Fare regulations	Authorized unified fare system (Determined by the New York City Taxi and Limousine Commission.)	Authorized unified fare system (Determined by Transport for London.)	Authorized unified fare system (Fares by local municipality are determined upon the setting of limits by the government.)	Authorized unified fare system (Fares are set in accordance with laws and regulations by state governments.)	Unregulated (Fares must be indicated on vehicles.)	Authorized unregulated fare system (- Notifications on the range stipulated by local municipalities - orders to change fares outside the range or the imposition of fines)	By approval	Authorized unregulated fare system (- Notifications on the range stipulated by the government - orders to change fares outside the range)	Authorized unregulated fare system (- Notifications on the range stipulated by the government - orders to change fares outside the range)

Sources: Research report on transportation in major countries, etc. by the International Policy Planning Unit of the Ministry of Land, Infrastructure, Transport and Tourism



# The current status of the taxi

#### Inspection report

#### Taxis in New York

#### Number of vehicles and the market

#### The taxis in New York, often called "yellow cabs", are different from the taxis in Tokyo in that business is limited to street hails.

They cannot be dispatched by radio, they are limited to central Manhattan, and the size of that zone is about the same as Minato Ward, Chuo Ward, and Chiyoda Ward's areas combined.

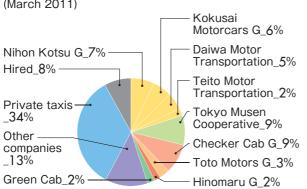


In addition to yellow cabs, there are for-hire taxis such as "black cars", "luxury limousines", and "livery cabs". It is a comparatively dispersed market as there are many private business operators and the largest companies in both Tokyo and New York have only 10% market shares.

#### Tokyo (special zones / Busan transportation area) 100% = 48,154 vehicles

Taxis : 44,305 vehicles Hired taxis: 3,849 vehicles

(March 2011)



#### New York City 100% = 57,252 vehicles

Taxis: 13,237 vehicles

(street hails only / central Manhattan only)

Black: 9,020 vehicles (street hails prohibited / mainly corporate)

Luxury: 6,021 vehicles

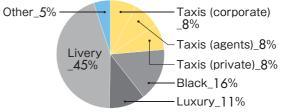
(street hails prohibited / special uses such as for hotels)

Livery: 26,021 vehicles

(street hails prohibited / northern & suburban Manhattan)

Other: 2.953 vehicles

(December 2012, TLC Annual Report)



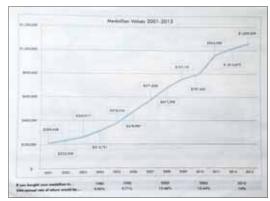
Source: Inspection report of taxis in New York by the Tokyo Hire-Taxi Association (2013)

#### **About regulations**

The hired taxi regulations in New York are different from those in Tokyo in that they are enforced on a municipal level while the regulations in Tokyo are enforced on a national level. The regulations are determined in two steps. The first is through city council meetings (based on recommendations from the committee of public transportation). The other is through decisions by the TLC (New York City Taxi and Limousine Commission), which is the regulatory authority. The TLC is the dominant regulatory authority in the United States as it is the largest and most powerful one, and it has control over every party involved in the taxi business.

The TLC's stance on regulations is more about active control and the tightening of regulations rather than on the loosening of regulations. It tries

to meet the needs of the city's residents and take active control of detailed regulations while enforcing measures such as tightening regulations on street hail taxis (livery) of the five outer boroughs, the common dispatching of wheelchair-accessible vehicles, on-board credit card transaction systems and GPS driving control systems, and joint purchases of next-generation vehicles. Supply and demand adjustments are regulated through the issuing of "Medallion" business licenses, which cost about 100 million yen (as of April 2013) per vehicle. Each vehicle can be strictly regulated with the number of these medallions that are issued to yellow cabs, livery cabs, etc.



Medallion graph (transitions in value)

# industry in other countries

#### On fares

When riding a yellow cab, you will see that the differences in New York's fares and Tokyo's fares are not that great when factoring in the weakening of the yen and tips. Tokyo's fares seeming high may be due largely in part to how they are perceived by tourists because the initial fares are high, taxi zones are large, and Narita Airport is far.

The fare from JFK Airport to Manhattan is Rate Code 2, which is a fixed fare of 5,200 yen (in April 2013) plus a highway toll and additional state tax, and not Rate Code 1, which is a New York City

Factors such as subway fares, inflation rates, drivers' costs, insurance and gasoline costs, and corporate earning rates are taken into consideration when the standards for increasing taxi rates are examined by the TLC.

#### Taxi rate comparison chart

(where 1 dollar equals 100 yen)

	Rate Code 1 within New York City (*as of April 2013)	Special zones in Tokyo / Busan transportation area (*as of July 2015)
Initial fare	250 yen (320m)	730 yen (2,000m)
Added fares	50 yen for each extra 320m	90 yen for each extra 280m
Time and distance- based fares	50 yen for every 1 minute and 45 seconds on rides travelling at 10 kilometers per hour or slower	90 yen for every 1 minute and 45 seconds on rides travelling at 10 kilometers per hour or slower
Late night and early morning premiums	50 yen extra between 8 p.m. and 6 a.m.	20% extra between 10 p.m. and 5 a.m.
Weekday rush hour premiums	100 yen extra between 4 p.m. and 8 p.m. from Monday to Friday	-
State tax	50 yen per ride	_

Source: Inspection report of taxis in New York by the Tokyo Hire-Taxi Association (2013)



All yellow cab vehicles now have credit card processing machines due to TLC's TPEP program. These processing machines are integrated with a monitor that passengers can see and the taxi companies are able to obtain the machines for free due to revenues from the video ads that are shown on the monitors



## The current status of the taxi

Inspection report 2

#### Taxis in London

#### Number of vehicles and the market

The city of London has black cabs (London Taxi) and minicabs (Private Hire). Only black cabs can transport passengers through street hails and minicabs can only transport passengers with reservations.



Black cabs are all privately-owned so they do not belong to any taxi companies. However, the drivers belong to radio unions and can therefore operate with radio dispatches in addition to street hails. There were 22,810 black cabs and 52,811 minicabs in operation in 2013, with the black cabs operating within a 6-mile (about 10 kilometers) radius from the central location of Charing Cross and minicabs mostly in other areas. Also, the number of black cab drivers and vehicles hadn't changed much during the ten years preceding 2013 due to the virtual supply and demand adjustments made by TfL (Transport for London), which is the transport bureau of London (there were 25,538 drivers in 2013).

#### Transition in the number of black cab drivers and vehicles



Source: Inspection report of London by the Tokyo Hire-Taxi Association (2015)

#### On regulations

Restrictions are governed in a London City-level administrative unit (equivalent to that of Tokyo). They are implemented by the TfL (the traffic bureau of London), which has full authority over all matters concerning taxis, and the mayor is the chief in charge.

Drivers are required to obtain the "Knowledge" license, which is issued by TfL and is difficult to obtain (requiring an average of forty-four months, or about four years), so although there is no limit to the number of drivers there are, it is as if there is a limit because of this license. The Taxi Trade Promotions Ltd cram school holds activities involving educational curriculums to help with the obtainment of this license













Taxi Trade Promotions Ltd (cram school): from the left - (1) maps of various areas in London, (2) classmates preparing for interviews, (3) learning the shortest routes, (4) mopeds running through the streets of London, (5) lists of routes attached to a moped

The Knowledge license

There are also strict regulations that limit vehicle supply, stipulating that (1) drivers and passengers must be separated, (2) height must be at least 1.35m / length including leg room must be at least 1.2m / seat width must be at least 0.7m, (3) vehicles must be equipped with boarding stairs for wheelchairs, and (4) rotation diameters must be within 28 feet (about 8.535m).

# industry in other countries

#### On fares

It may be thought that black cabs seem inexpensive because their initial fares are relatively cheap (Tokyo: 730 yen, London: 408 yen (as of November 2014)), but normal rides (1km or more) based on the fare table prescribed by TfL are more expensive than those in Tokyo. The fares from Heathrow Airport to urban London are 1.5 to 2 times higher than fares in Tokyo (Haneda Airport), and they do not even have fixed fares. In other words, their initial fares are low, but their total fares are higher. Fares are distinguished between Tariff 1, Tariff 2, and Tariff 3 fares, which depend on the day and time. Travel time and distance are counted simultaneously so the highest one that is reached is added.

#### Comparison of taxi fares

(with 1 pound converted to 170 yen)

#### ■Tariff 1 - 6 a.m. to 10 p.m. from Monday to Friday

	With/without time factored in	London Tariff 1 (*as of November 2014)	Special zones in Tokyo / Busan transportation area <no premiums=""> (*as of July 2015 - when based on the tax type on the left)</no>
Initial	With time not factored in	408 yen (252.4m)	730 yen (2,000m)
fare		408 yen (54.2 seconds)	730 yen (1 minute and 45 seconds)
Added	With time not factored in	34 yen for each extra 126.2m	90 yen for each extra 280m
-		34 yen for every 27.1 seconds	90 yen for every 1 minute and 45 seconds on rides travelling at 10 kilometers per hour or slower

#### ■Tariff 3 - 10 p.m. to 6 a.m. every day and on national holidays

	With/without time factored in	London Tariff 3 (*as of November 2014)	Special zones in Tokyo / Busan transportation area <with premiums=""> (*as of July 2015 - when based on the tax type on the left)</with>
Initial	With time not factored in	408 yen (165.4m)	730 yen (1,600m)
fare	With time factored in	408 yen (35.6 seconds)	730 yen (1 minute and 45 seconds)
Added	With time not factored in	34 yen for each extra 82.7m	90 yen for each extra 224m
fares		34 yen for every 17.8 seconds	90 yen for every 1 minute and 45 seconds on rides travelling at 10 kilometers per hour or slower

Source: Inspection report of London by the Tokyo Hire-Taxi Association (2015)

#### The revision of fares

The revision of fares is discussed in the same official areas and with the same official fares every year on April 1 but the discussions are becoming shorter with the introduction of a quantified taxi cost index.

A fuel surcharge system has also been established five years ago and is programmed in taxi meters. However, it has not been implemented yet.

#### The index of the black cab cost structure

		Initial 2015 wei	ghts	Final 2015 weig	ıhts	
Component of index	Cost p per mile in 2014	Proportion of costs in 2014	Cost p per mile in 2015	Proportion of costs in 2015	Increase in costs 2015	Contribution to total increase
Vehicle Cost	21.25	9.0%	21.47	9.1%	1.0%	0.1%
Parts	9.67	4.1%	9.82	4.2%	1.6%	0.1%
Tyres	1.43	0.6%	1.45	0.6%	1.6%	0.0%
Garage & Servicing - Premises	1.31	0.6%	1.33	0.6%	1.6%	0.0%
Garage & Servicing - Labour	4.63	2.0%	4.71	2.0%	1.6%	0.0%
Fuel	27.11	11.5%	26.65	11.3%	-1.7%	-0.2%
Insurance	10.41	4.4%	10.62	4.5%	2.0%	0.1%
Miscellaneous	2.43	1.0%	2.49	1.1%	2.4%	0.0%
The Knowledge	12.52	5.3%	12.58	5.3%	0.5%	0.0%
Social Costs	6.42	2.7%	6.45	2.7%	0.5%	0.0%
Total operating costs	97.19	41.4%	97.57	41.3%	0.4%	0.2%
Average national earnings	137.78	58.6%	138.45	58.7%	0.5%	0.3%
Grand Total	234.96	100.0%	236.02	100.0%	0.5%	0.5%
Annual Mileage:	22,000	Sourc	e: Inspection repor	t of London by the	e Tokyo Hire-Taxi .	Association (2015)



# Future efforts concerning the hosting of the



### Access to the airport at reasonable fares.

#### Operation of fixed-fare taxis

#### Implementation of the Haneda Airport fixed fare system

A fixed fare system for rides between Haneda Airport and various locations in Tokyo was introduced with the collaboration of the International Terminal as of October 21, 2010. This system allows the offering of services with fares 10 to 30% lower than those indicated on the meters and without the need to worry about fares going up due to conditions such as traffic congestions.

There are also fixed fares to Haneda Airport and Tokyo Disney Resort. Each vehicle also has a point-and-speak phrase guide in English, Korean, and Chinese to help smoothening communication with visitors from abroad.





<ul><li>하네다공항⇔아래 지역:</li><li>羽田机场与下列区域之间</li></ul>	은 정액운임+유료도			s for toll roads.			
			線ターミナル				
International Terminal				示线航站楼/国内线航站楼			
定額運	賃表 Fixed	d Fare Chart	정액 운임표 [	固定费用表			
適用ゾー	ーン Service Zo	ne 적용지역 适	用区域	定額運賃 Fixed Fare	深夜早朝割增適用定額運賃 Fixed fare applicable to late night and early morning premiums	障害者割引適用定額運賃 Fixed fare applicable to discounts for the disabled	深夜早朝割増及び障害者割引適用定額運動 Fixed fare applicable to late right / early morning premiums and discounts for the disab
日本語	English (英語)	한국어(韓国語)	中国语(中国語)	정역문임 固定费用	야간호호 합중 작용 정액운영 迈用于深夜、早晨费用加收的固定费用	장매선 철선 적용 정책문임 這用于提系人仗惠的固定費用	아간호호 할증 및 장애인 할인 작용 정액운임 返用于深夜、早晨费用加收及现疾人抚想的固定费所
江戸川区 E	dogawa-ku	에도가와구	江户川区	¥6,700	¥8,000	¥6,000	¥7,200
台東区	Taito-ku	다이토구	台东区	¥6,900	¥8,200	¥6,200	¥7,300
墨田区	Sumida-ku	스미다구	墨田区	¥6,800	¥8,200	¥6,100	¥7,300
文京区 [	Bunkyo-ku	분쿄구	文京区	¥7,000	¥8,300	¥6,300	¥7,400
千代田区	Chiyoda-ku	지요다구	千代田区	¥5,600	¥6,800	¥5,000	¥6,100
新宿区S	hinjuku-ku	신주쿠구	新宿区	¥6,800	¥8,200	¥6,100	¥7,300
渋谷区 9	Shibuya-ku	시부야구	涩谷区	¥6,400	¥7,600	¥5,700	¥6,800
足立区	Adachi-ku	아다치구	足立区	¥8,500	¥10,000	¥7,600	¥9,000
葛飾区 K	atsushika-ku	가츠시카구	葛饰区	¥8,700	¥10,200	¥7,800	¥9,100
荒川区 A	Arakawa-ku	아라카와구	荒川区	¥7,900	¥9,400	¥7,100	¥8,400
北区	Kita-ku	기타구	北区	¥8,400	¥9,900	¥7,500	¥8,900
豊島区 T	Toshima-ku	도시마구	丰岛区	¥8,500	¥10,100	¥7,600	¥9,000
中野区	Nakano-ku	나카노구	中野区	¥7,500	¥9,000	¥6,700	¥8,100
杉並区S	uginami-ku	스기나미구	杉并区	¥8,200	¥9,700	¥7,300	¥8,700
世田谷区S	etagaya-ku	세타가야구	世田谷区	¥6,600	¥8,000	¥5,900	¥7,200
板橋区	tabashi-ku	이타바시구	板桥区	¥9,400	¥11,100	¥8,400	¥9,900
練馬区	Nerima-ku	네리마구	练马区	¥9,800	¥11,600	¥8,800	¥10,400
武蔵野市 M	Ausashino-shi	무사시노시	武藏野市	¥10,700	¥12,600	¥9,600	¥11,300
	Mitaka-shi	미타카시	三應市	¥10.200	¥12,000	¥9.100	¥10.800

The fixed fares to and from the airport are low even on an international scale. There are no such fare settings in London (with fares being 1.5 to 2 times higher on the meters than those in Tokyo), making them about equal to the fares in New York.



• The "Fixed Fares to Haneda Airport" page on the Tokyo Hire-Taxi Association website

http://www.taxi-tokyo.or.jp/english/teigaku/

# 2020 Olympic and Paralympic Games in Tokyo



## Creating a pleasant environment for visitors from abroad.

#### Operation of multilingual taxis (Hospitality Taxis)





Indicated with this sign

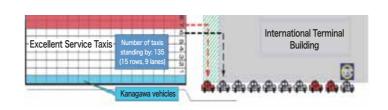
#### Training on serving visitors from abroad

The training that is offered by the Tokyo Taxi Center, which involves role-playing, is aimed at improving customer service by teaching customs practiced by foreign nationals, basic communication skills needed in operating a taxi, and more.

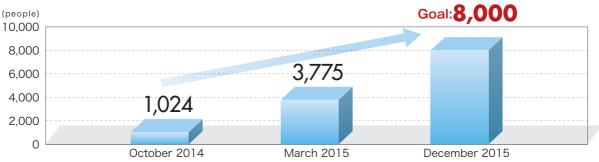


#### Exclusive lanes for drivers who have completed training on serving visitors from abroad

As of December 15, 2014, drivers who have completed the abovementioned training are granted access to exclusive lanes. This is to increase the level of hospitality by allowing visitors from abroad to choose taxis with drivers who can communicate in English.



#### Transition in the number of hospitality taxi drivers



As of March 31, 2015, according to the Tokyo Taxi Center



# Future efforts concerning the hosting of the



## Initiatives are being made toward foreign language training for drivers

Training in foreign languages for Tokyo sightseeing taxi drivers

The Tokyo Sightseeing Taxi Course in Foreign Languages (provisional appellation) fosters drivers with official TOEIC scores of 600 or above or with equivalent work experience into professionals who can guide passengers through tourist sites in foreign languages. [Term]: Summer to Autumn, 2015

Transition in the targeted number of drivers who can serve as tour guides in foreign languages



Guide to national strategic special zones

#### [Expansion of paid tour guide services in foreign languages]

#### (Proposal (new))

\*Drivers who show that they have reached a certain level of quality upon undergoing examinations and training can offer paid tour guide services even without certification as interpreters or guides.

The appeal of sightseeing in Tokyo is enhanced as tourists from abroad can easily receive guided tours in English.



Attending interpreter required Increased cost burden



Attending interpreter not required Lessened cost burden



## Services evaluated highly on an international level.

The taxi services in Tokyo are the best in the world

#### The Tokyo Olympics / Paralympics bid speech

When giving a presentation to the IOC bidding to host the Olympic and Paralympic Games in Tokyo, Christel Takigawa stated that the taxi services in Japan are ranked the highest in the world.

#### [Partial extract of the original document]

A recent study on seventy-five thousand people who travel around the world showed that Tokyo is the safest city in the world. The same study showed that Tokyo ranked No. 1 in its public transportation system, cleanliness of the streets, and kindness of its taxi drivers as well.

#### •How kind were the taxi drivers?

Tokyo (Japan)	7.71
Cancun (Mexico)	7.69
Singapore	7.58
Punta Cana (Dominican Republic)	7.46
Dublin (Ireland)	7.45

#### •What is your overall assessment of the taxi services there?

Tokyo (Japan)	8.18
Singapore	8.12
Dubai (United Arab Emirates)	7.84
Dublin (Ireland)	7.70
London (England)	7.61

Source: Results of the 2012 TripAdvisor survey on cities of the world by tourists

#### Sending messages out to the world

#### http://www.taxi-tokyo.or.jp/english/

PR activities are being carried out such as through websites in English for sending out information overseas and throughout the world, and through the English version of "Tokyo's Taxis" in PDF files available on the Tokyo Hire-Taxi Association website.



English page



"Welcome to Tokyo!" page



## Industrial, governmental, and

#### < 2014 > April 4

UD (Universal Driver) training offered for the first time by the Tokyo Taxi Center. Fifty trainees get firsthand experience in handling elderly passengers, the visually impaired, and wheelchairs.



April 9

President Tomita announces his retirement and that he will continue serving as President of the Japan Federation of Hire-Taxi Associations until the expiration of his term at the general Tokyo Hire-Taxi Association meeting on May 27 during the conference of the president and vice-presidents of the Japan Federation of Hire-Taxi Associations.

May 7

A candidate president for the following term is selected at the board meeting of the Tokyo Hire-Taxi Association. There were no other candidates other than Vice-President Kawanabe or nominations for anyone else so it was decided that Vice-President Kawanabe would be the next president at the board meeting following the ordinary general meeting of May 27. The Tokyo Hire-Taxi Association

May 27

holds an ordinary general meeting and board meeting, and Vice-President Kawanabe becomes the new president. Five new vicepresidents are also elected



June 3

The Tokyo Hire-Taxi Association and its new leadership under President Kawanabe hold an inaugural press conference with the Japan Hired Taxi Press Club. President Kawanabe pronounces the New-Graduate Recruitment Project, which follows the sightseeing taxi project by the revitalization project team.

June 4

An informal decision by the former director-general of the Kanto District Transportation Bureau, Toshihiro Kamiya, is announced to be the new director of the Japan Federation of Hire-Taxi Associations during the conference of the president and vice-presidents of the Japan Federation of Hire-Taxi Associations.

June 18

President Kawanabe describes at the board meeting of the Tokyo Hire-Taxi Association the new directionality of the Association, which includes expressing the need for regulations to domestic public opinion upon placing significance on data, and making comparisons with other cities throughout the world.

July 1

The Tokyo Hire-Taxi Association begins the "Taxi Day" campaign (until August 5) with the main theme being "August 5 is Taxi Day" - Tokyo's Taxis are Getting Closer to Your Side -.

August 5 | The Tokyo Hire-Taxi Association holds PR events for "Taxi Day" at locations such as Excellent Service Taxi stands at Tokyo Station, Shinjuku Station, Shibuya Station, Ikebukuro Station, and Shinbashi Station.



August 6

The Tokyo Taxi Center holds a ceremony presenting the completion of the roof of the first advertising taxi stand in Japan in front of the Mita Kokusai Building in Minato Ward.

August 20

President Kawanabe describes at the management committee meeting of the Tokyo Hire-Taxi Association the global-standard fare system of a shortened initial charging distance that he proposed himself and is doing research on for its materialization, and asks for understanding and support.

October 30

The Tokyo Hire-Taxi Association holds a meeting to exchange opinions on topics such as measures to use taxis for regional public transportation.

December 2

The Tokyo Taxi Center begins an experimental inclusion of exclusive lanes for those who have completed training on serving visitors from abroad, which is to begin at 9 a.m on the 15th at the Excellent Service Taxi stand at Haneda Airport's International Terminal.

< 2015 > January 28

The Tokyo Hire-Taxi Association gives a press release on the upgraded version and new English version of the "Tokyo Taxi Association-TAKKUN" common dispatching smartphone application



February 24

The Tokyo Hire-Taxi Association holds the second Semi-Specific Taxi Region Conference to discuss the special zones, the Busan transportation area, and the Tama district.

March 8

New fixed fares from and to Haneda Airport applied with the opening of the Chuo Expressway on the Inner Circular Route.

April 6

The Tokyo Hire-Taxi Association holds a celebration of the new exclusive taxi stand for rides with fixed fares from and to Haneda Airport at the Haneda Airport International Terminal taxi stand.

## social activities

Governmenta

< 2014 >

April 3

Minister Ota of the Ministry of Land, Infrastructure, Transport and Tourism expresses his intentions to resolve Niigata's taxi fare cartel issues at the Upper House Land, Infrastructure, Transportation and Tourism Committee.

April 17

The bill to revise the method of regenerating and revitalizing regional public transport, where the public transportation network of the entire region including railways busses, and taxis is formed and restructured mainly by local municipalities, is passed at the Lower House plenary session.

June 9

Written opinions by working groups stating that widespread restrictions limit freedom in business and are detrimental to the convenience of the customers were gathered at the Council for Regulatory Reform in response to the standards for designating specific regions being developed by the Ministry of Land, Infrastructure, Transport and Tourism, and requests for the Ministry to proceed carefully were made.

June 17

The Ministry of Land, Infrastructure, Transport and Tourism organizes comprehensive plans directed at young people and women for recruiting and fostering human resources in an effort to eliminate labor shortages in the bus, taxi, truck and maintenance industries, and presents them to the Land, Infrastructure and Transport Task Force of the LDP.

October 16

Intentions on verifying the effects on the special measures law on taxis revised by Internal Affairs and Communications Minister Takaichi every three years and discussing the pros and cons at the Diet are expressed at the Lower House General Committee

< 2015 > January 28

The first meeting on how new taxis should operate is held by the Ministry of Land, Infrastructure, Transport and Tourism. Discussions on prompting the verifications of the effects of the revised special measures law on taxis, the revitalization of taxi services, and other issues begin. A twokeyword group, consisting of the redesigning of the fare system of a shortened initial charging distance and measures on rising gasoline prices, is established.



< 2014 > April 1

Socia

Consumption tax rises from 5% to



May 23

The designation of August 11 as "Mountain Day" is approved following the enactment of the revised Act on National Holidays at the Upper House

June 11

The bill for liberalizing electric power sales to households by 2016 is approved following the enactment of the revised Electric Business Act at the Upper House.

July 17

A Malaysia Airlines plane travelling from Amsterdam to Kuala Lumpur crashes in east Ukraine near the Russian border, killing all 298 passengers and crew members. Landslides due to heavy rain in

August 29

northern Hiroshima City. 74 people dead/missing.

September 3 Prime Minister Abe reshuffles the cabinet and installs the Second Abe Cabinet.

October 14 The government approves of transportation standards and orders under the State Secrecy Law in a Cabinet meeting.

The Lower House is dissolved. The

November 21 Lower House election is scheduled

for December 14.

The 3rd Abe Cabinet is launched following the LDP and Komei December 24 |

Party's landslide victory.

< 2015 >

January 23

Yokozuna Hakuho wins his 33rd championship at the first Grand Sumo Tournament of the year, setting a new record for highest number of victories.

March 24

A German passenger plane travelling from Barcelona Spain to Dusseldorf Germany crashes into a mountain in southern France.

SECTION (10

Item	Spec	cial zones	/ Busan d	istrict	Tama	district	Islands	District	Com	panies		
Item	Number	Num	ber of veh	nicles	Number of	Number	Number	Number	Number of	Number	Private	Inclusive sum
Year	Business operators	Taxi	Hired taxi	Total	Business operators	of vehicles	Business operators	of vehicles	Business operators	of vehicles		
1989	253	24,143	5,883	30,026	73	2,902	57	158	363	33,086	19,656	52,742
1990	253	22,360	5,883	28,243	73	2,902	57	158	383	31,303	19,656	50,959
1991	254	24,172	6,426	30,598	75	2,954	56	157	385	33,709	19,592	53,301
1992	238	26,148	6,352	32,500	72	3,101	56	158	366	35,759	19,478	55,237
1993	237	26,113	6,401	32,514	70	3,119	55	154	362	35,787	19,479	55,266
1994	234	25,394	5,965	31,359	70	3,137	55	148	359	34,644	19,312	53,956
1995	233	25,163	5,570	30,733	71	3,130	55	141	359	34,004	19,009	53,013
1996	231	25,346	5,376	30,722	72	3,151	55	135	358	34,008	18,818	52,826
1997	231	25,878	5,404	31,282	72	3,176	56	138	359	34,596	18,700	53,296
1998	240	26,961	5,204	32,165	74	3,272	56	138	370	35,575	19,354	54,929
1999	252	27,734	4,719	32,453	75	3,378	55	131	381	35,962	19,305	55,267
2000	254	27,851	4,540	32,391	79	3,408	55	125	385	35,924	19,369	55,293
2001	252	28,262	4,395	32,657	81	3,423	55	121	388	36,201	19,077	55,278
2002	257	28,539	4,180	32,719	85	3,539	53	111	395	36,369	19,141	55,510
2003	258	29,045	3,894	32,939	68	3,446	53	105	407	36,490	19,056	55,546
2004	271	29,663	3,880	33,543	71	3,519	54	106	396	37,168	18,989	56,157
2005	291	30,819	3,883	34,702	71	3,520	53	105	415	38,327	18,990	57,317
2006	317	31,948	3,931	35,879	71	3,572	48	99	436	39,550	18,676	58,226
2007	334	32,958	4,090	37,048	72	3,687	46	98	452	40,833	18,478	59,311
2008	352	33,866	4,125	37,991	73	3,711	45	94	470	41,796	18,213	60,009
2009	366	33,473	4,069	37,542	74	3,530	45	92	485	41,164	17,944	59,108
2010	362	31,799	3,977	35,776	74	3,389	45	83	481	39,248	17,420	56,668
2011	359	27,998	3,849	31,847	74	3,232	43	84	476	35,163	16,787	51,950
2012	356	27,794	3,636	31,430	73	3,215	42	83	471	34,728	16,144	50,872
2013	347	27,659	3,471	31,130	73	3,188	39	77	459	34,395	15,052	49,447
2014	346	27,646	3,548	31,194	71	3,188	38	73	455	34,455	14,430	48,885

<sup>(</sup>Notes) 1. According to adjustments in the total number of business operators and vehicles in general passenger vehicle transportation businesses by the Kanto District Transport Bureau.

2. The number of business operators represents the total number of business operators that have offices in the said zones.

		ehicles	Rate of	Distance in	kilometers	Rate of	Number	Number of	Transportation income		opera icles pe		Number of kilometers
Year	Gross number of actual vehicles in existence (per day)	Gross number of actual vehicles in operation (per day)	actual operations (%)	Kilometers of actual vehicles	Distance in kilometers (km)	actual vehicles (%)	of transports	People being transported	(by 1 thousand yen)	Distance in kilometers (km)	Number of transports	Transportation income (by 1 yen)	by actual vehicles per company
1989	8,426,262	7,730,051	91.7	1,427,558,757	2,564,024,706	55.7	282,314,465	415,364,553	419,907,041	331.7	36.5	54,321	5.1
1990	8,857,327	7,812,347	88.2	1,397,770,377	2,524,166,069	55.4	266,400,889	392,404,349	441,798,431	323.1	34.1	56,551	5.2
1991	9,083,937	7,847,021	86.4	1,399,846,914	2,537,363,228	55.2	264,270,081	387,679,693	445,910,050	323.4	33.7	56,825	5.3
1992	9,127,661	7,987,404	87.5	1,287,130,399	2,470,973,018	52.1	254,163,873	368,950,019	452,092,763	309.4	31.8	56,601	5.1
1993	9,055,295	8,104,168	89.5	1,232,125,620	2,466,561,197	50.0	255,652,169	370,176,078	442,113,343	304.4	31.5	54,554	4.8
1994	8,927,540	8,123,244	90.9	1,240,553,150	2,509,505,632	49.4	262,646,882	379,287,432	447,245,027	308.9	32.3	55,057	4.7
1995	8,964,633	8,133,357	90.7	1,206,470,891	2,490,349,812	48.4	258,991,511	368,429,981	471,327,446	306.2	31.8	57,950	4.7
1996	9,046,319	8,139,378	90.0	1,196,703,626	2,496,389,251	47.9	258,949,480	366,869,849	469,161,118	306.7	31.8	57,641	4.6
1997	9,246,297	8,046,792	87.0	1,162,436,904	2,456,907,127	47.3	255,984,010	361,814,495	464,240,900	305.3	31.8	57,693	4.5
1998	9,585,425	8,326,792	86.9	1,102,334,554	2,444,418,587	45.1	251,991,333	354,470,676	442,266,836	293.6	30.3	53,114	4.4
1999	9,562,907	8,353,057	87.3	1,070,224,997	2,412,308,594	44.4	248,005,034	347,820,185	430,880,885	288.8	29.7	51,584	4.3
2000	9,586,756	8,289,227	86.5	1,073,601,680	2,398,446,596	44.8	251,116,110	350,889,906	433,310,901	289.3	30.3	52,274	4.3
2001	9,668,192	8,277,267	85.6	1,050,961,648	2,370,403,636	44.3	248,335,480	346,787,017	425,020,816	286.4	30.0	51,348	4.2
2002	9,936,898	8,417,116	84.7	1,029,033,363	2,348,170,763	43.8	247,264,463	346,509,071	416,434,152	279.0	29.4	49,475	4.2
2003	10,151,720	8,575,308	84.5	1,022,572,710	2,354,626,865	43.4	247,780,917	345,361,913	414,247,268	274.6	28.9	48,307	4.1
2004	10,345,062	8,633,930	83.5	1,031,226,264	2,352,279,931	43.8	251,113,449	348,391,811	416,921,678	272.4	29.1	48,289	4.1
2005	10,708,138	8,720,334	81.4	1,067,522,820	2,381,228,831	44.8	259,360,608	357,687,144	431,634,517	273.1	29.7	49,497	4.1
2006	10,951,340	8,701,031	79.5	1,095,822,275	2,403,097,429	45.6	264,927,434	365,325,242	440,306,598	276.2	30.4	50,604	4.1
2007	11,222,247	8,775,795	78.2	1,086,795,352	2,389,381,358	45.5	260,863,751	354,730,299	445,304,907	272.3	29.4	50,742	4.2
2008	11,349,261	8,915,959	78.6	963,240,597	2,291,823,411	42.0	235,502,805	312,318,115	413,103,093	257.0	26.4	46,333	4.1
2009	10,950,290	8,936,482	81.6	853,074,660	2,176,380,311	39.2	214,577,810	283,796,557	367,719,550	243.5	24.0	41,148	4.0
2010	9,818,499	8,369,311	85.2	812,971,689	2,045,818,104	39.7	206,021,917	272,080,128	350,798,592	244.4	24.6	41,915	4.0
2011	9,345,517	7,956,865	85.1	802,520,241	1,972,136,438	40.7	202,140,408	265,876,386	346,234,599	247.9	25.4	43,514	4.0
2012	9,300,451	7,730,381	83.1	802,996,357	1,915,211,746	41.9	202,837,586	267,785,904	348,665,083	247.8	26.2	45,103	4.0
2013	9,505,100	7,729,619	81.3	821,389,895	1,907,272,876	43.1	205,493,957	270,668,509	357,001,972	246.7	26.6	46,186	4.0
2014	9,567,378	7,683,726	80.3	828,861,258	1,901,519,559	43.6	204,331,388	269,020,775	366,540,169	247.5	26.6	47,703	4.1
Apr. 2014	781,667	642,134	82.1	68,355,018	159,430,616	42.9	16,730,437	22,029,308	30,119,709	248.3	26.1	46,906	4.1
May 2014	810,526	646,437	79.8	66,677,080	158,402,817	42.1	16,402,214	21,639,645	29,289,163	245.0	25.4	45,309	4.1
Jun. 2014	784,380	633,156	80.7	68,973,396	157,316,625	43.8	17,153,635	22,412,323	30,509,849	248.5	27.1	48,187	4.0
Jul. 2014	810,650	662,940	81.8	72,557,577	165,384,644	43.9	18,023,811	23,633,003	32,143,309	249.5	27.2	48,486	4.0
Aug. 2014	811,728	632,575	77.9	67,143,306	154,705,390	43.4	16,909,589	22,419,490	29,725,442	244.6	25.6	46,991	4.0
Sep. 2014	787,946	637,657	80.9	66,242,851	154,978,019	42.7	16,340,561	21,593,264	29,282,171	243.0	25.6	45,922	4.1
Oct. 2014	814,217	664,729	81.6	71,361,904	163,741,773	43.6	17,449,754	22,874,266	31,532,503	246.3	26.3	47,437	4.1
Nov. 2014	788,043	626,280	79.5	67,421,519	153,638,766	43.9	16,609,090	21,953,202	29,864,686	245.3	26.5	47,686	4.1
Dec. 2014	814,277	669,629	82.2	78,059,915	171,163,717	45.6	18,758,551	24,734,130	34,735,102	255.6	28.0	51,872	4.2
Jan. 2015	814,311	624,254	76.7	66,253,880	153,634,699	43.1	16,437,514	21,676,609	29,232,491	246.1	26.3	46,828	4.0
Feb. 2015	735,403	592,726	80.6	63,248,367	146,091,671	43.3	15,877,536	20,763,082	27,997,704	246.5	26.8	47,236	4.0
Mar. 2015	814,220	651,209	80.0	72,566,445	163,030,822	44.5	17,638,696	23,292,453	32,108,040	250.4	27.1	49,305	4.1

(Notes) The transportation income as of 1989 includes consumption tax.

(Notes) The transportation income as of 1989 includes consumption tax.

Gross number of actual vehicles in existence = number of days in existence × number of actual vehicles in existence × 100

Gross number of actual vehicles in operation = number of days in operation × number of actual vehicles in existence × 100

Gross number of actual vehicles in operation = number of days in operation × number of commercial vehicles

Rate of actual vehicles = actual vehicles in kilometers / distance in kilometers × 100

Rate of operations of 1 vehicle per day Distance in kilometers = distance in kilometers / gross number of actual vehicles in operation

Number of transports = number of transports / gross number of actual vehicles in operation

Transportation income = transportation income / gross number of actual vehicles in operation

Number of kilometers by actual vehicles per vehicle = actual vehicles in kilometers / number of transports

Item	Fleet v	ehicles	Rate of	Distance in	kilometers	Rate of	Number	Number	Transportation		opera		Number of
Year	Gross number of actual vehicles in existence (per day)	Gross number of actual vehicles in operation (per day)	actual operations (%)	Kilometers of actual vehicles	Distance in kilometers (km)	actual vehicles (%)	Number of transports	of People being transported	income (by 1 thousand yen)	Distance in kilometers (km)	of	Transportation income (by 1 yen)	kilometers by actual vehicles per company
1989	1,038,149	959,145	92.4	163,439,658	291,205,586	56.1	37,675,107	51,419,891	46,739,050	303.6	39.3	48,730	4.3
1990	1,072,868	953,894	88.9	158,509,082	283,768,815	55.9	36,035,178	49,122,911	49,093,825	297.5	37.8	51,467	4.4
1991	1,102,252	953,190	86.5	156,226,056	279,988,017	55.8	35,725,413	48,446,415	49,445,068	293.7	37.5	51,873	4.4
1992	1,113,442	976,732	87.7	145,657,237	267,507,741	54.4	34,604,307	46,693,550	50,447,177	273.9	35.4	51,649	4.2
1993	1,119,698	1,005,592	89.8	142,014,694	265,333,089	53.5	35,288,373	47,256,548	50,040,461	263.9	35.1	49,762	4.0
1994	1,120,668	1,020,081	91.0	142,657,066	268,442,111	53.1	36,143,228	48,209,600	50,580,871	263.2	35.4	49,580	3.9
1995	1,126,768	1,026,304	91.1	138,908,197	264,396,833	52.5	35,671,662	47,348,276	52,970,190	257.6	34.8	51,613	3.9
1996	1,128,452	1,028,144	91.1	137,632,812	263,693,062	52.2	35,885,267	47,401,612	52,530,803	256.5	34.9	51,093	3.8
1997	1,139,558	1,024,989	89.9	133,582,273	258,333,449	51.7	35,652,123	47,078,936	52,030,427	252.0	34.8	50,762	3.8
1998	1,174,968	1,066,007	90.7	127,790,614	252,328,764	50.6	35,265,918	46,250,257	50,010,367	236.7	33.1	46,914	3.6
1999	1,213,042	1,100,980	90.8	125,181,896	251,324,956	49.8	34,974,066	45,854,638	49,086,576	228.3	31.8	44,584	3.6
2000	1,215,074	1,089,014	89.6	125,469,650	251,178,426	50.0	35,622,324	46,519,138	49,372,324	230.6	32.7	45,337	3.5
2001	1,223,165	1,088,006	89.0	122,885,940	247,841,012	49.6	35,361,979	46,245,100	48,522,201	227.8	32.5	44,597	3.5
2002	1,276,276	1,115,354	87.4	123,469,343	250,268,325	49.3	35,930,381	47,212,788	48,743,189	224.4	32.2	43,702	3.4
2003	1,301,238	1,139,506	87.6	123,853,912	252,848,198	49.0	36,115,328	47,789,889	48,985,279	221.9	31.7	42,988	3.4
2004	1,312,468	1,148,611	87.5	124,350,985	254,406,730	48.9	36,471,124	48,211,932	49,080,382	221.5	31.8	42,730	3.4
2005	1,330,723	1,147,060	86.2	126,919,347	258,744,376	49.1	37,287,492	49,312,077	50,069,857	225.6	32.5	43,651	3.4
2006	1,332,425	1,134,530	85.1	128,042,345	259,827,490	49.3	37,471,613	49,133,727	50,395,953	229.0	33.0	44,420	3.4
2007	1,336,803	1,120,235	83.8	124,863,955	253,126,293	49.3	36,525,637	47,618,200	50,108,249	226.0	32.6	44,730	3.4
2008	1,330,215	1,113,895	83.7	112,746,999	232,702,800	48.5	33,279,762	42,946,529	47,173,933	208.9	29.9	42,350	3.4
2009	1,284,871	1,108,782	86.3	102,783,907	215,768,230	47.6	30,780,737	39,750,149	43,246,614	194.6	27.8	39,004	3.3
2010	1,223,420	1,070,652	87.5	100,334,947	210,587,758	47.6	30,137,001	38,846,535	42,187,813	196.7	28.1	39,404	3.3
2011	1,201,246	1,041,321	86.7	98,070,069	205,598,785	47.7	29,468,325	38,008,209	41,226,569	197.4	28.3	39,591	3.3
2012	1,187,026	1,004,731	84.6	96,660,173	201,548,110	48.0	29,180,873	37,642,130	40,614,167	200.6	29.0	40,423	3.3
2013	1,182,677	978,272	82.7	95,548,004	198,232,977	48.2	28,746,276	37,134,088	40,169,730	202.6	29.4	41,062	3.3
2014	1,182,940	957,060	80.9	92,419,170	192,116,002	48.1	27,603,695	35,713,044	39,979,139	200.7	28.8	41,773	3.3
Apr. 2014	96,826	79,982	82.6	7,619,765	15,916,819	47.9	2,277,820	2,939,846	3,297,822	199.0	28.5	41,232	3.4
May 2014	100,421	81,357	81.0	7,457,321	15,691,835	47.5	2,214,390	2,859,686	3,219,508	192.9	27.2	39,573	3.4
Jun. 2014	97,222	79,116	81.4	7,713,230	15,989,755	48.2	2,319,211	2,975,701	3,343,751	202.1	29.3	42,264	3.3
Jul. 2014	100,471	82,333	81.9	8,078,760	16,757,835	48.2	2,434,481	3,149,411	3,504,287	203.5	29.6	42,562	3.3
Aug. 2014	100,455	80,048	79.7	7,815,510	16,245,894	48.1	2,373,121	3,129,544	3,382,748	203.0	29.6	42,259	3.3
Sep. 2014	97,200	79,041	81.3	7,241,831	15,207,289	47.6	2,174,489	2,803,107	3,133,138	192.4	27.5	39,639	3.3
Oct. 2014	100,464	82,235	81.9	7,723,877	16,163,953	47.8	2,304,427	2,955,492	3,334,611	196.6	28.0	40,550	3.4
Nov. 2014	97,230	77,938	80.2	7,439,568	15,508,370	48.0	2,218,405	2,874,961	3,224,855	199.0	28.5	41,377	3.4
Dec. 2014	100,471	82,158	81.8	8,873,186	17,964,054	49.4	2,572,992	3,313,860	3,834,036	218.7	31.3	46,667	3.5
Jan. 2015	100,440	78,188	77.8	7,646,632	15,820,985	48.3	2,284,341	3,009,789	3,280,333	202.3	29.2	41,954	3.4
Feb. 2015	90,709	73,466	81.0	6,900,920	14,440,549	47.8	2,068,128	2,642,686	2,990,909	196.6	28.2	40,712	3.3
Mar. 2015	101,031	81,198	80.4	7,908,570	16,408,664	48.2	2,361,890	3,058,961	3,433,141	202.1	29.1	42,281	3.3

(Notes) The transportation income as of 1989 includes consumption tax.

(Notes) The transportation income as of 1989 includes consumption tax.

The geisha (taxi on its way) / deadhead distance is calculated in kilometers by actual vehicle and the standards for the rates of actual vehicles are different due to the revisions in the geisha / deadhead system as of November 1981.

Gross number of actual vehicles in existence = number of days in existence × number of commercial vehicles

Rate of actual operations = gross number of actual vehicles in operation / gross number of actual vehicles in existence × 100

Gross number of actual vehicles in operation = number of days in operation × number of commercial vehicles

Rate of actual vehicles = actual vehicles in kilometers / distance in kilometers × 100

Rate of operations of 1 vehicle per day Distance in kilometers = distance in kilometers / gross number of actual vehicles in operation

Number of transports = number of transports / gross number of actual vehicles in operation

Transportation income = transportation income / gross number of actual vehicles in operation

Number of kilometers by actual vehicles per vehicle = actual vehicles in kilometers / number of transports

Item	Fleet v	ehicles	Rate of	Distance in	kilometers	Rate of	Nemakar	Number	Transportation		y opera		Number of
Year	Gross number of actual vehicles in existence (per day)	Gross number of actual vehicles in operation (per day)	actual operations (%)	Kilometers of actual vehicles	Distance in kilometers (km)	actual vehicles (%)	Number of transports	of People being transported	income (by 1 thousand yen)	Distance in kilometers (km)	Number of transports	Transportation income (by 1 yen)	by actual vehicles per company
1989	2,067,226	1,658,212	80.2	286,974,143	298,852,756	96.0	4,713,156	8,850,967	110,845,807	180.2	2.8	66,847	60.9
1990	2,200,489	1,715,770	78.0	288,022,310	300,108,382	96.0	4,642,470	8,262,218	123,026,349	174.9	2.7	71,703	62.0
1991	2,323,225	1,760,088	75.8	280,790,403	293,854,403	95.6	4,510,993	7,816,372	129,240,559	167.0	2.6	73,428	62.2
1992	2,323,764	1,725,728	74.3	244,831,954	257,331,845	95.1	3,937,846	6,834,051	116,418,937	149.1	2.3	67,461	62.2
1993	2,259,159	1,626,445	72.0	218,760,495	229,794,219	95.2	3,499,795	6,068,621	103,152,217	141.3	2.2	63,422	62.5
1994	2,059,797	1,470,061	71.4	207,240,045	213,506,796	97.1	3,219,936	5,593,893	96,061,556	145.2	2.2	65,345	64.4
1995	2,002,145	1,409,261	70.4	209,518,718	215,389,484	97.3	3,169,824	5,507,705	95,631,255	152.8	2.2	67,859	66.1
1996	1,966,869	1,378,487	70.1	130,976,867	203,854,904	64.3	2,992,900	5,257,358	89,989,786	147.9	2.2	65,282	43.8
1997	1,930,859	1,345,862	69.7	127,393,440	197,985,958	64.3	2,884,103	5,266,334	88,097,173	147.1	2.1	65,458	44.2
1998	1,807,936	1,266,152	70.0	113,389,692	177,012,576	64.1	2,616,547	4,823,018	77,768,866	139.8	2.1	61,421	43.3
1999	1,684,385	1,156,084	68.6	102,263,303	165,084,948	61.9	2,467,874	4,573,047	70,505,009	142.8	2.1	60,986	41.4
2000	1,602,740	1,087,568	67.9	97,881,220	157,065,552	62.3	2,330,040	3,891,848	61,179,661	144.4	2.1	56,254	42.0
2001	1,535,249	1,050,009	68.4	93,129,888	147,281,511	63.2	2,212,964	3,460,684	54,859,046	140.3	2.1	52,246	42.1
2002	1,442,591	977,150	67.7	89,256,638	140,263,897	63.6	2,126,274	3,260,429	50,389,184	143.5	2.2	51,568	42.0
2003	1,396,030	932,726	66.8	85,767,544	134,115,815	64.0	2,018,464	3,188,206	47,526,372	143.8	2.2	50,954	42.5
2004	1,390,531	920,801	66.2	85,382,009	133,569,514	63.9	1,980,999	3,175,354	47,552,634	145.1	2.2	51,643	43.1
2005	1,392,699	919,312	66.0	86,223,061	135,209,983	63.8	1,990,391	3,218,015	47,627,561	147.1	2.2	51,808	43.3
2006	1,408,455	935,732	66.4	88,002,877	138,727,214	63.4	2,031,837	3,268,619	48,656,317	148.3	2.2	51,998	43.3
2007	1,424,074	939,742	66.0	89,290,385	141,197,290	63.2	2,047,556	3,234,024	49,432,991	150.3	2.2	52,603	43.6
2008	1,405,360	918,879	65.4	82,530,569	131,085,488	63.0	1,879,029	2,883,084	45,890,121	142.7	2.0	49,941	43.9
2009	1,322,851	829,279	62.7	71,430,343	113,220,185	63.1	1,678,834	2,543,122	38,804,554	136.5	2.0	46,793	42.5
2010	1,283,375	788,680	61.5	69,040,591	107,100,159	64.5	1,596,922	2,476,849	36,926,175	135.8	2.0	46,820	43.2
2011	1,245,570	735,840	59.0	67,041,967	102,424,830	65.4	1,567,436	2,454,005	35,329,168	139.2	2.1	48,012	42.8
2012	1,180,801	710,696	60.2	63,174,173	98,641,167	64.0	1,540,262	2,482,308	33,243,571	138.8	2.2	46,776	41.0
2013	1,160,934	721,122	62.1	60,495,006	97,979,187	61.7	1,531,704	2,677,284	32,920,958	135.8	2.1	45,638	39.5
2014	1,196,017	720,427	60.2	63,499,581	99,574,768	63.8	1,550,949	2,571,033	34,171,067	138.1	2.2	47,395	41.0
Apr. 2014	96,684	60,798	62.9	5,236,149	8,640,480	60.6	130,844	229,622	2,961,127	142.1	2.2	48,704	40.0
May 2014	99,122	58,899	59.4	5,491,681	8,425,268	65.2	128,100	222,936	2,878,504	143.0	2.2	48,871	42.9
Jun. 2014	98,103	60,372	61.5	5,326,035	8,317,003	64.0	127,305	214,993	2,863,658	137.8	2.1	47,434	41.8
Jul. 2014	101,139	61,992	61.3	5,368,388	8,396,237	63.9	129,626	222,595	2,878,485	135.4	2.1	46,433	41.4
Aug. 2014	101,243	54,438	53.8	4,536,691	7,147,711	63.5	112,665	188,156	2,372,376	131.3	2.1	43,579	40.1
Sep. 2014	97,962	59,374	60.6	5,274,189	8,277,903	63.7	126,959	226,326	2,804,509	139.4	2.1	47,235	41.5
Oct. 2014	101,660	64,905	63.8	5,995,074	9,313,375	64.4	138,983	234,080	3,128,767	143.5	2.1	48,205	43.1
Nov. 2014	98,560	59,018	59.9	5,569,950	8,644,049	64.4	127,160	218,486	2,934,783	146.5	2.2	49,727	43.8
Dec. 2014	101,903	60,916	59.8	5,344,113	8,341,400	64.1	128,762	205,682	2,885,565	136.9	2.1	47,370	41.5
Jan. 2015	101,991	58,186	57.1	4,965,970	7,826,118	63.5	124,174	206,921	2,748,469	134.5	2.1	47,236	40.0
Feb. 2015	92,080	55,291	60.0	4,712,284	7,378,742	63.9	118,521	185,578	2,604,635	133.5	2.1	47,108	39.8
Mar. 2015	103,154	64,199	62.2	5,675,497	8,866,482	64.0	157,850	215,655	3,110,189	138.1	2.5	48,446	36.0

(Notes) The transportation income as of 1989 includes consumption tax.

The standards for the rates of actual vehicles are different because the actual vehicles in kilometers were calculated as the zones from dispatch to return from between 1981 and 1995.

Gross number of actual vehicles in existence = number of days in existence × number of commercial vehicles

Rate of actual operations = gross number of actual vehicles in operation / gross number of actual vehicles in existence × 100

Gross number of actual vehicles in operation = number of days in operation × number of commercial vehicles

Rate of actual vehicles = actual vehicles in kilometers / distance in kilometers × 100

Rate of operations of 1 vehicle per day Distance in kilometers = distance in kilometers / gross number of actual vehicles in operation

Number of transports = number of transports / gross number of actual vehicles in operation

Transportation income = transportation income / gross number of actual vehicles in operation

Number of kilometers by actual vehicles per vehicle = actual vehicles in kilometers / number of transports

## Changes in taxi fares in Tokyo

		АррІ	ication	
Date	F	are	System, etc.	Increase
	Initial	Added	oystom, sto.	rate
10/30/52				
2/20/62	(56.25) 1.6km - 90 yen	10:8.3 contrast with initial (46.51) 430m - 20 yen	Vehicle classification: 4m in length, 1.5m in width, 1,000cc engine Waiting: 20 yen / 2 min. (600 yen / hr.)	25.0%
3/18/66	(70.00) 2km - 140 yen	10:7.1 contrast with initial (50.00) 400m - 20 yen	Vehicle classification: capacity of 6 passengers Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 20 yen / 3 min. (400 yen / hr.)	35.7%
2/19/71	(100.00) 2km - 200 yen	10:10 contrast with initial (100.00) 300m - 30 yen	Vehicle classification: compact vehicle under the Road Trucking Vehicle Act Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 30 yen / 1 min. 30 sec. (1,200 yen / hr.)	83.7%
12/8/73	(133.33) 1.8km - 240 yen	10:10 contrast with initial (133.33) 300m - 40 yen	Vehicle classification: 4.1m in length, 1.5m in width Late night / early morning: 30% extra between 10 p.m. and 5 a.m. With time factored in: 40 yen / 1 min. 48 sec. (1,333 yen / hr.)	77.3% (additional application) 49.7.31
12/26/73		Plus 64.7% of the fare on the meter	Vehicle classification: 4.1m in length, 1.5m in width	64.7%
7/31/74	(144.44) 1.8km - 260 yen	10:9 contrast with initial (129.87) 385m - 50 yen	Vehicle classification: 4.2m in length Late night / early morning: 20% extra as a standard between 10 p.m. and 5 a.m. With time factored in: 50 yen / 2 min. (1,500 yen / hr.)	77.3%
9/29/76	(175.00) 2km - 350 yen	10:8.9 contrast with initial (155.84) 385m - 60 yen	Vehicle classification: 4.2m in length, 1.6m in width Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 60 yen / 2 min. 19 sec. (1,522 yen / hr.)	26.5%
1/24/79 to 2/1/79 (separate application)	(190.00) 2km - 380 yen to (200.00) 2km - 400 yen	10:9.2-9.3 contrast with initial (175.00) 400m - 70 yen to (186.67) 357m - 70 yen	Vehicle classification: 4.3m in length, 1.6m in width Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 70 yen / 2 min. 30 sec. (1,680 yen / hr.) to 70 yen / 2 min. 15 sec. (1,867 yen / hr.)	16.4% to 24.3%
10/2/80 to 10/17/80 (separate application)	(220.00) 2km - 440 yen to (230.00) 2km - 460 yen	10:9.0-9.4 contrast with initial (197.53) 405m - 80 yen to (216.22) 370m - 80 yen	Vehicle classification: 4.6m in length, 1.6m in width Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 80 yen / 2 min. 26 sec. (1,973 yen / hr.) to 80 yen / 2 min. 13 sec. (2,165 yen / hr.)	16.0% to 25.9%

<sup>(</sup>Note) 1. The figure in the ( ) of the date of approval indicates the date of implementation. 2. The figure in the ( ) of the fare indicates the distance in kilometers.

		Ар	proval	
Date	F	are	System, etc.	Increase
ם מ	Initial	Added	oystem, etc.	rate
11/16/52	(40.00) 2km - 80 yen	10:10 contrast with initial (40.00) 500m - 20 yen	Waiting: 20 yen / 5 min. (240 yen / hr.)	
12/25/63 (1/1/64)	(50.00) 2km - 100 yen	10:8.9 contrast with initial (44.44) 450m - 20 yen	Vehicle classification: capacity of 6 passengers, 1.5m in width Waiting: 20 yen / 4 min. (300 yen / hr.)	1 5.0 %
1/9/70 (3/1-15/70)	(65.00) 2km - 130 yen	10:6.9 contrast with initial (44.94) 445m - 20 yen	Vehicle classification: capacity of 6 passengers Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 20 yen / 3 min. (400 yen / hr.)	22.5%
1/26/72 (2/5/72)	(85.00) 2km - 170 yen	10:8.1 contrast with initial (68.97) 435m - 30 yen	Vehicle classification: 4.3m in length, 1.6m in width Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 30 yen / 2 min. 30 sec. (720 yen / hr.)	43.7%
_	_	_	_	_
1/22/74 (1/29/74)	(110.00) 2km - 220 yen	10:8.1 contrast with initial (88.97) 1.29 times the fare on the meter		29.0%
9/28/74 (11/1/74)	(140.00) 2km - 280 yen	10:8.7 contrast with initial (121.95) 410m - 50 yen	Vehicle classification: 4.3m in length, 1.6m in width Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 50 yen / 2 min. 25 sec. (1,240 yen / hr.)	33.9%
4/26/77 (5/6/77)	(165.00) 2km - 330 yen	10:9 contrast with initial (148.15) 405m - 60 yen	Vehicle classification: 4.3m in length, 1.6m in width Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 60 yen / 2 min. 30 sec. (1,440 yen / hr.)	20.1%
8/24/79 (9/1/79)	(190.00) 2km - 380 yen	10:8.9 contrast with initial (168.67) 415m - 70 yen	Vehicle classification: 4.6m in length, 1.6m in width Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 70 yen / 2 min. 30 sec. (1,680 yen / hr.)	14.3%
8/25/81 (9/2/81)	(215.00) 2km - 430 yen	10:9.2 contrast with initial (197.53) 405m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 2 min. 30 sec. (1,920 yen / hr.)	15.7%

		АррІ	lication	
Date	F	are	System, etc.	Increase
Date	Initial	Added	System, etc.	rate
9/10/83 to 10/18/83 (separate application)	(240.00) 2km - 480 yen to (255.00) 2km - 510 yen	10:9.1-9.3 contrast with initial (219.51) 410m - 90 yen to (236.84) 380m - 90 yen	Vehicle classification: 4.6m or more in length, capacity of 6 passengers or less Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 90 yen / 2 min. 20 sec. (2,160 yen / hr.) to 90 yen / 2 min. 15 sec. (2,400 yen / hr.)	42.0% to 20.8%
2/13/89 to	The amounts where t	he fares and fees calculated l	below are multiplied by 103 percent and rounded off to the nea	rest unit of 10 yen.
2/15/89	2km - 470 yen	370m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 2 min. 15 sec.	
3/12/90 to	The amounts where t	he fares and fees calculated I	below are multiplied by 103 percent and rounded off to the nea	rest unit of 10 yen.
3/27/90	(260.00) 2km - 520 yen to (270.00) 2km - 540 yen	10:8.9-9.0 contrast with initial (231.88) 345m - 80 yen to (242.42) 330m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 10 p.m. and 5 a.m. With time factored in: 80 yen / 2 min. 5 sec. (2,304 yen / hr.) to 80 yen / 2 min. 0 sec. (2,400 yen / hr.)	11.0% to 16.9%
12/10/91	The amounts where t	he fares and fees calculated I	below are multiplied by 103 percent and rounded off to the nea	rest unit of 10 yen.
to 12/18/91	(310.00) 2km - 620 yen to (315.00) 2km - 630 yen	10:8.4-8.8 contrast with initial (260.87) 345m - 90 yen to (276.92) 325m - 90 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 10 p.m. and 5 a.m. With time factored in: 90 yen / 2 min. (2,700 yen / hr.) to 90 yen / 1 min. 55 sec. (2,817 yen / hr.) Waiting fees for wireless vehicles: 90 yen / 50 sec. (6,480 yen / hr.) to 90 yen / 45 sec. (7,200 yen / hr.)	17.0% to 22.9%
3/28/94 to 6/7/94	(350.00) 2km - 700 yen to (370.00) 2km - 740 yen	10:8.7-8.8 contrast with initial (304.05) 296m - 90 yen to (324.91) 277m - 90 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 10 p.m. and 5 a.m. With time factored in: 90 yen / 2 min. 5 sec. (2,592 yen / hr.) to 90 yen / 1 min. 40 sec. (3,240 yen / hr.) Waiting fees for wireless vehicles: 90 yen / 1 min. 10 sec. (4,629 yen / hr.) to 90 yen / 55 sec. (5,891 yen / hr.) Fees for time-specified reservations: General reservations: 700 yen - 900 yen each time Early-morning reservations: 1,000 yen - 1,200 yen each time Fees for wagon dispatching services: 300 yen to 400 yen each time Discounts for long-distance rides: 5% to 15% for fares exceeding ten thousand yen Discounts for high-speed rides: 3% to 5% for rides exceeding 30kph or 30kph	11.5% to 23.7%

<sup>(</sup>Note) 1. The figure in the ( ) of the date of approval indicates the date of implementation. 2. The figure in the ( ) of the fare indicates the distance in kilometers.

	Approval									
Date	F	are	System, etc.	Increase						
Date	Initial	Added	oystem, etc.	rate						
2/10/84 (2/18/84)	(235.00) 2km - 470 yen	10:9.2 contrast with initial (216.22) 370m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 20% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 2 min. 15 sec. (2,133 yen / hr.)	9.5%						
3/17/89 (4/1/89)	As applied									
5/18/90 (5/26/90)	The amounts what to the nearest ur		calculated below are multiplied by 103 percent a	and rounded off						
	(260.00) 2km - 520 yen	10:8.7 contrast with initial (233.35) 355m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 2 min. 10 sec. (2,215 yen / hr.)	9.6%						
4/25/92 (5/26/92)	(300.00) 2km - 600 yen	10:8.6 contrast with initial (259.37) 347m - 90 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: 90 yen / 2 min. 5 sec. (2,592 yen / hr.) Waiting fees for wireless vehicles: 90 yen / 1 min. 10 sec. (4,629 yen / hr.)	12.3%						
2/21/95 (3/18/95)	(325.00) 2km - 650 yen	10:8.8 contrast with initial (285.71) 280m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 1 min. 40 sec. (2,880 yen / hr.) Waiting fees for wireless vehicles: 80 yen / 55 sec. (5,760 yen / hr.) Fees for service-specified reservations: Fees for time-specified reservations (general, early-morning): Fees for wagon-specified reservations: 400 yen each time Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	9.4%						

		АррІ	ication	
Date	F Initial	are Added	System, etc.	Increase rate
2/3/97 to 3/3/97	Changed to the a	amounts where the fare to the nearest unit of 1	es and fees calculated below are multiplied by 10 0 yen. However, added fares in distance-based tand time and distance-based fares with a time-re-	fares are calcu-
	(325.00) 2km - 650 yen	10:8.8 contrast with initial (285.71) 280m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 1 min. 40 sec. (2,880 yen / hr.) Waiting fees for wireless vehicles: 80 yen / 50 sec. (5,760 yen / hr.) Fees for service-specified reservations: Fees for time-specified reservations (general, early-morning): Fees for wagon-specified reservations: 400 yen each time Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	1.94%
2/24/97 to 3/14/97	1km - 340 yen	(1) Under 2km 250m - 80 yen 10:8.6 contrast with initial (291.97) (2) As of 2km 274m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: (1) Under 2km: 80 yen / 1 min. 29 sec. (2) 2km or more: 80 yen / 1 min. 38 sec. (2,939 yen / hr.) Waiting fees for wireless vehicles: 80 yen / 49 sec. (5,878 yen / hr.) Fees for service-specified reservations: Fees for time-specified reservations (general, early-morning): Fees for wagon-specified reservations: 400 yen each time Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	1.94%
8/31/06 to (11/30/06)	2km - 750 yen to 810 yen	238m to 276m - 90 yen	Vehicle classification: 2-liter displacement or below (standard-sized vehicles) Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 90 yen / 1 min. 30 sec. to 1 min. 40 sec. Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	7.2% to 28.6%

(Note) 1. The figure in the ( ) of the date of approval indicates the date of implementation. 2. The figure in the ( ) of the fare indicates the distance in kilometers.

	Submitted									
Date	Authorized unregulated fare	System, etc.	Increase rate							
2/28/14 (publicly announced) to 3/31/14	The amounts where the initial fares of the current automatic approved fares are multiplied by 108/105 percent and rounded off to the nearest unit of 10 yen become the revised initial fares, and adjustments are made so that increased revenues due to these revisions become the total income of standard business operators and the consumption tax rates being within the range of the increased consumption tax rates, along with the setting of revised added distances.	Vehicle classification: 2-liter displacement or below (standard-sized vehicles) Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 90 yen / 1 min. 45 sec. (limited to standard-sized vehicles) Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	Consumption tax shifts							

Approval				
Date		are	System, etc.	
	Initial	Added		rate
3/10/97 (4/1/97)	(330.00) 2km - 660 yen	10:8.8 contrast with initial (291.97) 274m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: 80 yen / 1 min. 40 sec. (2,880 yen / hr.) Waiting fees for wireless vehicles: 80 yen / 50 sec. (5,760 yen / hr.) Fees for service-specified reservations: Fees for time-specified reservations: (general, early-morning) 400 yen each time Fees for wagon-specified reservations: Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	1.94%
3/14/97 (4/1/97)	1km - 340 yen	(1) Under 2km 250m - 80 yen 10:8.6 contrast with initial (291.97) (2) As of 2km 274m - 80 yen	Vehicle classification: 4.6m or more in length Late night / early morning: 30% extra between 11 p.m. and 5 a.m. With time factored in: (1) Under 2km: 80 yen / 1 min. 30 sec. (2) 2km or more: 80 yen / 1 min. 40 sec. (2,880 yen / hr.) Waiting fees for wireless vehicles: 80 yen / 50 sec. (5,760 yen / hr.) Fees for service-specified reservations: Fees for time-specified reservations: (general, early-morning) 400 yen each time Fees for wagon-specified reservations: Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	1.94%
10/19/07 (publicly announced) 11/2/07 (12/3/07)	2km - 710 yen	288m - 90 yen (limited to standard- sized vehicles)	Vehicle classification: 2-liter displacement or below (standard-sized vehicles) Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: 90 yen / 1 min. 45 sec. (limited to standard-sized vehicles) Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	7.22%

	Implementation				
Date	Authorized unregulated fare			Increase	
Date	Initial	tial Added System, etc.	System, etc.	rate	
4/1/14	2km - 730 yen (limited to standard-sized vehicles)	[Special zones / Busan district] 280m - 90 yen (limited to standard- sized vehicles) [Tama district] 276m - 90 yen (limited to standard- sized vehicles)	Vehicle classification: 2-liter displacement or below (standard-sized vehicles) Late night / early morning: 20% extra between 10 p.m. and 5 a.m. With time factored in: [Special zones / Busan district] 90 yen / 1 min. 45 sec. (limited to standard-sized vehicles) [Tama district] 90 yen / 1 min. 40 sec. (limited to standard-sized vehicles) Discounts for long-distance rides: 10% discount for fares exceeding 9,000 yen	Consumption tax shifts	

### Authorized unregulated fares in Tokyo (special zones / Busan transportation area)

#### 1. Taxis (1) Specific large-sized vehicles

	Distance-b	ased fares	Time and distance-
	Initial fares (2.0km)	Added fares	based fare system
A (maximum fare)	810 yen	251m - 90 yen	1 min. 30 sec 90 yen
Fare B	800 yen	254m - 90 yen	1 min. 35 sec 90 yen
Fare C	790 yen	257m - 90 yen	1 min. 35 sec 90 yen
Fare D	780 yen	261m - 90 yen	1 min. 35 sec 90 yen
Minimum fares	770 yen	265m - 90 yen	1 min. 35 sec 90 yen

	Time-based fares		
	Initial fares (1hr.)	Added fares	
A (maximum fare)	5,050 yen	2,360 yen / 30 min.	
Fare B	5,000 yen	2,330 yen / 30 min.	
Fare C	4,950 yen	2,300 yen / 30 min.	
Minimum fares	4,900 yen	2,270 yen / 30 min.	

#### (2) Large-sized vehicles

	Distance-b	Distance-based fares		
	Initial fares (2.0km)	Added fares	based fare system	
A (maximum fare)	770 yen	265m - 90 yen	1 min. 35 sec 90 yen	
Fare B	760 yen	268m - 90 yen	1 min. 40 sec 90 yen	
Fare C	750 yen	272m - 90 yen	1 min. 40 sec 90 yen	
Fare D	740 yen	276m - 90 yen	1 min. 40 sec 90 yen	
Minimum fares	730 yen	280m - 90 yen	1 min. 45 sec 90 yen	

	Time-based fares		
	Initial fares (1hr.)	Added fares	
A (maximum fare)	4,850 yen	2,230 yen / 30 min.	
Fare B	4,800 yen	2,200 yen / 30 min.	
Fare C	4,750 yen	2,170 yen / 30 min.	
Fare D	4,700 yen	2,140 yen / 30 min.	
Minimum fares	4,650 yen	2,110 yen / 30 min.	

#### (3) Standard-sized vehicles

	Distance-b	ased fares	Time and distance-
	Initial fares (2.0km)	Added fares	based fare system
A (maximum fare)	730 yen	280m - 90 yen	1 min. 45 sec 90 yen
Fare B	720 yen	284m - 90 yen	1 min. 45 sec 90 yen
Fare C	710 yen	288m - 90 yen	1 min. 45 sec 90 yen
Minimum fares	700 yen	292m - 90 yen	1 min. 45 sec 90 yen

	Time-based fares		
	Initial fares (1hr.)	Added fares	
A (maximum fare)	4,650 yen	2,110 yen / 30 min.	
Fare B	4,600 yen	2,080 yen / 30 min.	
Fare C	4,550 yen	2,050 yen / 30 min.	
Fare D	4,500 yen	2,020 yen / 30 min.	
Minimum fares	4,450 yen	1,990 yen / 30 min.	

#### 2. Taxis (shortened base distances) (1) Specific large-sized vehicles

	Distance-based fares		Time and distance-
	Initial fares	Added fares	based fare system
A (maximum fare)	1.749km - 720 yen	251m - 90 yen	1 min. 30 sec 90 yen
Fare B	1.746km - 710 yen	254m - 90 yen	1 min. 35 sec 90 yen
Fare C	1.743km - 700 yen	257m - 90 yen	1 min. 35 sec 90 yen
Fare D	1.739km - 690 yen	261m - 90 yen	1 min. 35 sec 90 yen
Minimum fares	1.735km - 680 yen	265m - 90 yen	1 min. 35 sec 90 yen

#### (2) Large-sized vehicles

	Distance-b	Time and distance-	
	Initial fares	Added fares	based fare system
A (maximum fare)	1.735km - 680 yen	265m - 90 yen	1 min. 35 sec 90 yen
Fare B	1.732km - 670 yen	268m - 90 yen	1 min. 40 sec 90 yen
Fare C	1.728km - 660 yen	272m - 90 yen	1 min. 40 sec 90 yen
Fare D	1.724km - 650 yen	276m - 90 yen	1 min. 40 sec 90 yen
Minimum fares	1.72km - 640 yen	280m - 90 yen	1 min. 45 sec 90 yen

#### (3) Standard-sized vehicles

	Distance-based fares		Time and distance-	
	Initial fares	Added fares	based fare system	
A (maximum fare)	1.72km - 640 yen	280m - 90 yen	1 min. 45 sec 90 yen	
Fare B	1.716km - 630 yen	284m - 90 yen	1 min. 45 sec 90 yen	
Fare C	1.712km - 620 yen	288m - 90 yen	1 min. 45 sec 90 yen	
Minimum fares	1.708km - 610 yen	292m - 90 yen	1 min. 45 sec 90 yen	

#### Authorized unregulated fares in Tokyo (Kita-tama, Minami-tama, and Nishi-tama transportation areas)

#### 1. Taxis (1) Specific large-sized vehicles

	Distance-b	-based fares Time and dista	
	Initial fares (2.0km)	Added fares	based fare system
A (maximum fare)	810 yen	248m - 90 yen	1 min. 30 sec 90 yen
Fare B	800 yen	251m - 90 yen	1 min. 30 sec 90 yen
Fare C	790 yen	254m - 90 yen	1 min. 35 sec 90 yen
Fare D	780 yen	258m - 90 yen	1 min. 35 sec 90 yen
Minimum fares	770 yen	261m - 90 yen	1 min. 35 sec 90 yen

	Time-based fares			
	Initial fares (30 min.)	Added fares		
A (maximum fare)	3,210 yen	3,210 yen / 30 min.		
Fare B	3,170 yen	3,170 yen / 30 min.		
Fare C	3,130 yen	3,130 yen / 30 min.		
Fare D	3,090 yen	3,090 yen / 30 min.		
Minimum fares	3,050 yen	3,050 yen / 30 min.		

#### (2) Large-sized vehicles

	Distance-b	Time and distance-		
	Initial fares (2.0km)	Added fares	based fare system	
A (maximum fare)	770 yen	261m - 90 yen	1 min. 35 sec 90 yen	
Fare B	Fare B 760 yen		1 min. 35 sec 90 yen	
Fare C	Fare C 750 yen		1 min. 40 sec 90 yer	
Fare D	740 yen	272m - 90 yen	1 min. 40 sec 90 yen	
Minimum fares	730 yen	276m - 90 yen	1 min. 40 sec 90 yen	

	Time-ba	sed fares
	Initial fares (30 min.)	Added fares
A (maximum fare)	3,040 yen	3,040 yen / 30 min.
Fare B	3,000 yen	3,000 yen / 30 min.
Fare C	2,960 yen	2,960 yen / 30 min.
Fare D	2,920 yen	2,920 yen / 30 min.
Minimum fares	2,880 yen	2,880 yen / 30 min.

#### (3) Standard-sized vehicles

	Distance-b	Time and distance-		
	Initial fares (2.0km)	Added fares	based fare system	
A (maximum fare)	730 yen	276m - 90 yen	1 min. 40 sec 90 yen	
Fare B	720 yen	280m - 90 yen	1 min. 45 sec 90 yen	
Fare C	710 yen	284m - 90 yen	1 min. 45 sec 90 yen	
Minimum fares	700 yen	288m - 90 yen	1 min. 45 sec 90 yen	

	Time-based fares			
	Initial fares (30 min.)	Added fares		
A (maximum fare)	2,880 yen	2,880 yen / 30 min.		
Fare B	2,840 yen	2,840 yen / 30 min.		
Fare C	2,800 yen	2,800 yen / 30 min.		
Minimum fares	2,760 yen	2,760 yen / 30 min.		

#### 2. Taxis (shortened base distances) (1) Specific large-sized vehicles

	Distance-b	Time and distance-	
	Initial fares	Added fares	based fare system
A (maximum fare)	1.752km - 720 yen	248m - 90 yen	1 min. 30 sec 90 yen
<b>Fare B</b> 1.749km - 710 yen		251m - 90 yen	1 min. 30 sec 90 yen
Fare C	1.746km - 700 yen	254m - 90 yen	1 min. 35 sec 90 yen
Fare D	1.742km - 690 yen	258m - 90 yen	1 min. 35 sec 90 yen
Minimum fares	1.739km - 680 yen	261m - 90 yen	1 min. 35 sec 90 yen

#### (2) Large-sized vehicles

	Distance-b	Time and distance-		
	Initial fares	Added fares	based fare system	
A (maximum fare)	1.739km - 680 yen	261m - 90 yen	1 min. 35 sec 90 yen	
Fare B	<b>Fare B</b> 1.736km - 670 yen 264m		1 min. 35 sec 90 yen	
Fare C	1.732km - 660 yen	268m - 90 yen	1 min. 40 sec 90 yen	
Fare D	1.728km - 650 yen	272m - 90 yen	1 min. 40 sec 90 yen	
Minimum fares	1.724km - 640 yen	276m - 90 yen	1 min. 40 sec 90 yen	

#### (3) Standard-sized vehicles

	Distance-b	Time and distance-	
	Initial fares Added		based fare system
A (maximum fare)	1.724km - 640 yen	276m - 90 yen	1 min. 40 sec 90 yen
Fare B	1.72km - 630 yen	280m - 90 yen	1 min. 45 sec 90 yen
Fare C	1.716km - 620 yen	284m - 90 yen	1 min. 45 sec 90 yen
Minimum fares	1.712km - 610 yen	288m - 90 yen	1 min. 45 sec 90 yen

#### Fixed taxi fares in Tokyo

#### OSpecial zones / Busan district - Narita Airport

(effective as of April 18, 2014)

Zones	Regions	Vehicle classification	Fixed fares (yen)	Fares applicable to late night and early morning premiums (yen)	Fares applicable to premiums for the disabled (yen)	Fares applicable to late night and early morning premiums and premiums for the disabled (yen)
	Katsushika-ku, Edogawa-ku,	Specific large- sized vehicles	17,000	21,100	15,300	18,900
А	Sumida-ku, Koto-ku, Daiba Minato-ku, Higashi	Large-sized vehicles	16,000	19,000	14,400	17,100
	Yashio Shinagawa-ku	Standard- sized vehicle	16,000	19,000	14,400	17,100
	Adachi-ku, Arakawa-ku,	Specific large- sized vehicles	21,000	25,900	18,900	23,300
В	B Taito-ku, Bunkyo-ku,	Large-sized vehicles	19,000	23,300	17,100	20,900
	Chiyoda-ku, Chuo-ku	Standard- sized vehicle	19,000	23,300	17,100	20,900
	Kita-ku, Toshima-ku, Shinjuku-ku, Shibuya-	Specific large- sized vehicles	23,000	28,100	20,700	25,200
С	ku, Minato-ku (excluding Daiba), Meguro-ku,	Large-sized vehicles	21,000	25,200	18,900	22,600
	Shinagawa-ku (excluding Higashi Yashio), Ota-ku	Standard- sized vehicle	21,000	25,200	18,900	22,600
D Nakano-ku, S Setagaya-ku,	Itabashi-ku, Nerima-ku,	Specific large- sized vehicles	25,000	30,200	22,500	27,100
	Nakano-ku, Suginami-ku, Setagaya-ku, Musashino-	Large-sized vehicles	22,000	27,200	19,800	24,400
	shi, Mitaka-shi	Standard- sized vehicle	22,000	27,200	19,800	24,400

- (Note) 1. Late-night and early-morning fares are charged between 10 p.m. and 5 a.m.
  - 2. Extra fees such as highway tolls are paid for by the passenger.
  - 3. People with physical, intellectual, or mental disability certificates are eligible for discounts for the disabled upon presentation of their certificates.

#### OSpecial zones / Busan district - Tokyo Disney Resort

(effective as of April 18, 2014)

Zones	Regions	Vehicle classification	Fixed fares (yen)	Fares applicable to late night and early morning premiums (yen)	Fares applicable to premiums for the disabled (yen)	Fares applicable to late night and early morning premiums and premiums for the disabled (yen)
	Kita ku Toshima ku	Specific large- sized vehicles	7,500	9,000	6,700	8,100
1	Kita-ku, Toshima-ku, Shinjuku-ku, Shibuya-ku,	Large-sized vehicles	6,500	8,000	5,800	7,200
	Meguro-ku	Standard- sized vehicle	6,500	8,000	5,800	7,200
	Itabashi-ku, Nerima-ku,	Specific large- sized vehicles	8,500	10,100	7,600	9,000
2	Nakano-ku, Suginami-ku,	Large-sized vehicles	7,500	9,100	6,700	8,100
	Setagaya-ku	Standard- sized vehicle	7,500	9,100	6,700	8,100
		Specific large- sized vehicles	11,500	13,600	10,300	12,200
3 Musashino-sh	Musashino-shi, Mitaka-shi	Large-sized vehicles	10,000	12,400	9,000	11,100
		Standard- sized vehicle	10,000	12,400	9,000	11,100

- (Note) 1. Late-night and early-morning fares are charged between 10 p.m. and 5 a.m.
  - 2. Extra fees such as highway tolls are paid for by the passenger.
  - 3. People with physical, intellectual, or mental disability certificates are eligible for discounts for the disabled upon presentation of their certificates.

Service Zone	Fixed fares (yen)	Fares applicable to late night and early morning premiums (yen)	Fares applicable to premiums for the disabled (yen)	Fares applicable to late night and early morning premiums and premiums for the disabled (yen)
Edogawa-ku	6,700	8,000	6,000	7,200
Taito-ku	6,900	8,200	6,200	7,300
Sumida-ku	6,800	8,200	6,100	7,300
Bunkyo-ku	7,000	8,300	6,300	7,400
Chiyoda-ku	5,600	6,800	5,000	6,100
Shinjuku-ku	6,800	8,200	6,100	7,300
Shibuya-ku	6,400	7,600	5,700	6,800
Adachi-ku	8,500	10,000	7,600	9,000
Katsushika-ku	8,700	10,200	7,800	9,100
Arakawa-ku	7,900	9,400	7,100	8,400
Kita-ku	8,400	9,900	7,500	8,900
Toshima-ku	8,500	10,100	7,600	9,000
Nakano-ku	7,500	9,000	6,700	8,100
Suginami-ku	8,200	9,700	7,300	8,700
Setagaya-ku	6,600	8,000	5,900	7,200
ltabashi-ku	9,400	11,100	8,400	9,900
Nerima-ku	9,800	11,600	8,800	10,400
Musashino-shi	10,700	12,600	9,600	11,300
Mitaka-shi	10,200	12,000	9,100	10,800

#### **OSantama Zone - Haneda Airport**

(effective as of March 8, 2015)

Coantaina Zone - Harieda Aii port					
Service Zone	Fixed fares (yen)	Fares applicable to late night and early morning premiums (yen)	Fares applicable to premiums for the disabled (yen)	Fares applicable to late night and early morning premiums and premiums for the disabled (yen)	
Chofu-shi	10,600	12,500	9,500	11,200	
Fuchu-shi	12,500	14,900	11,200	13,400	
Koganei-shi	12,300	14,500	11,000	13,000	
Nishitokyo-shi	12,200	14,500	10,900	13,000	
Higashikurume-shi	13,300	15,800	11,900	14,200	
Kodaira-shi	13,200	15,600	11,800	14,000	
Kokubunji-shi	14,300	17,000	12,800	15,300	
Kunitachi-shi	15,000	17,800	13,500	16,000	
Kiyose-shi	14,400	17,100	12,900	15,300	
Higashimurayama-shi	14,500	17,100	13,000	15,300	
Tachikawa-shi	15,800	18,800	14,200	16,900	
Higashiyamato-shi	17,600	21,000	15,800	18,900	
Akishima-shi	16,700	19,800	15,000	17,800	
Musashimurayama-shi	17,900	21,300	16,100	19,100	
Fussa-shi	19,100	22,700	17,100	20,400	
Akiruno-shi (Eastern)	19,600	23,300	17,600	20,900	
Akiruno-shi (Western)	19,700	23,500	17,700	21,100	
Mizuho-machi	20,500	24,400	18,400	21,900	
Hamura-shi	20,500	24,400	18,400	21,900	
Hinode-machi	20,700	24,700	18,600	22,200	
Ome-shi	21,300	25,400	19,100	22,800	
Machida-shi (Eastern)	11,300	13,300	10,100	11,900	
Machida-shi (Western)	16,600	19,700	14,900	17,700	
Hachioji-shi (Eastern)	16,500	19,700	14,800	17,700	
Hachioji-shi (Central)	17,400	20,700	15,600	18,600	
Hachioji-shi (Western)	20,700	24,700	18,600	22,200	
Inagi-shi	12,900	15,400	11,600	13,800	
Tama-shi	14,400	17,100	12,900	15,300	
Hino-shi	15,500	18,400	13,900	16,500	

<sup>(</sup>Note) 1. Late-night and early-morning fares are charged between 10 p.m. and 5 a.m.

<sup>2.</sup> Extra fees such as highway tolls are paid for by the passenger.

<sup>3.</sup> People with physical, intellectual, or mental disability certificates are eligible for discounts for the disabled upon presentation of their certificates.

## Hired taxi fares in Tokyo

### (large-sized vehicles)

(effective as of April 1, 2014)

	Time-based fare A		Time-bas	ed fare B	Time-based fare C	
	Initial fares 1 hr. or 15 km	Added fares 30 min. or 7.5 km	Initial fares 4 hr. or 60 km	Added fares 30 min. or 7.5 km	Initial fares 8 hr. or 120 km	Added fares 30 min. or 7.5 km
A (maximum fare)	6,450 yen	2,930 yen	21,130 yen	2,670 yen	37,120 yen	2,410 yen
Fare B	6,350 yen	2,890 yen	20,780 yen	2,630 yen	36,500 yen	2,380 yen
Fare C	6,240 yen	2,840 yen	20,430 yen	2,590 yen	35,890 yen	2,330 yen
Fare D	6,130 yen	2,790 yen	20,080 yen	2,540 yen	35,270 yen	2,290 yen
Fare E	6,030 yen	2,740 yen	19,720 yen	2,500 yen	34,650 yen	2,250 yen
Fare F	5,910 yen	2,690 yen	19,370 yen	2,460 yen	34,040 yen	2,210 yen
Fare G	5,810 yen	2,640 yen	19,020 yen	2,410 yen	33,420 yen	2,170 yen
Minimum fares	5,700 yen	2,590 yen	18,660 yen	2,370 yen	32,770 yen	2,130 yen

	Long-term co	ontract fare A	Long-term contract fare B		
	Initial fares 1 hr. or 15 km	Added fares 30 min. or 7.5 km	Initial fares 8 hr. or 120 km	Added fares 30 min. or 7.5 km	
A (maximum fare)	5,250 yen	2,620 yen	29,620 yen	2,360 yen	
Fare B	5,160 yen	2,580 yen	29,130 yen	2,320 yen	
Fare C	5,080 yen	2,540 yen	28,650 yen	2,280 yen	
Fare D	4,990 yen	2,500 yen	28,140 yen	2,240 yen	
Fare E	4,900 yen	2,450 yen	27,650 yen	2,200 yen	
Fare F	4,810 yen	2,410 yen	27,160 yen	2,160 yen	
Fare G	4,720 yen	2,370 yen	26,660 yen	2,130 yen	
Minimum fares	4,630 yen	2,310 yen	26,160 yen	2,090 yen	

	Distance-b	ased fares	Wait fares	
	Initial fares 7.5km	Added fares		
A (maximum fare)	4,250 yen	472m - 230 yen	2 min. 40 sec 230 yen	
Fare B	4,190 yen	480m - 230 yen	2 min. 45 sec 230 yen	
Fare C	4,110 yen	488m - 230 yen	2 min. 50 sec 230 yen	
Fare D	4,040 yen	497m - 230 yen	2 min. 50 sec 230 yen	
Fare E	3,970 yen	506m - 230 yen	2 min. 55 sec 230 yen	
Fare F	3,900 yen	515m - 230 yen	2 min. 55 sec 230 yen	
Fare G	3,830 yen	524m - 230 yen	2 min. 55 sec 230 yen	
Minimum fares	3,750 yen	535m - 230 yen	2 min. 55 sec 230 yen	

#### Interactions with taxi industries of other countries.

1990	5/31	A world taxi conference with representatives from various countries is held (Director Kuang-Lieh Lee and two others from South Korea, Executive Director Betty Lawrence from the United States, Executive Vice-President Alfred B. LaGasse III from the ITA, Chairman Geoffrey W. Trotter from England, and Chairman Phillip Kabin from Germany).	2005	3/8	Director Lee of the Seoul Special City Taxi Transportation Business Partnership in South Korea and others visit the Association to inspect the condition of the industry in Tokyo.  Professor Walter Cock of Kingston University in England visits the Association to inspect the local condition of the industry.
to 7/27	7/23 to 7/27	taxis in Europe (team leader: Mr. Kunio Fujimoto) inspects condition in London, Paris, and Frankfurt, and attends the central conference of the ITLA (International Taxi and Livery Association).		5/26	The Seoul Special City Taxi Transportation Business Partnership in South Korea visits Japan to sign an agreement for the extension of the coalition.  A survey team from the Beijing City Transport Committee in China visits the Association to inspect the local industry.
	11/20			11/6	An observation team from the South Korean Federation of Taxi Workers' Unions visits the Association to inspect local issues related to labor, issues concerning the loosening of labor regulations, etc.
1992	4/6	European taxi business operators (Mr. Peter from Germany, Mr. Kavan from Switzerland, Mr. Schlecht from Austria, Mr. Rude from France, etc.) come to Japan to inspect the	2	6/10	An observation team representing the taxi industry in China's Wuhan City visits the Association to inspect the industry in Tokyo.  The Korea Local Authorities Foundation for
	8/5	industry in Tokyo.  The Seoul Special City Taxi Transportation	2009		International Relations visits the Association to inspect the industry in Tokyo.
1995 8/7	0 /7	Business Partnership in South Korea visits Japan to sign an agreement to extend the coalition.  Vice-President Yasuoka visits the United States to inspect the condition of taxis in the city of Atlanta.		7/19	The Beijing Traffic Management Bureau and a research team for urban development observation overseas visit the Association to inspect the industry in Tokyo.
	8/ /			8/16	The Seoul Special City Taxi Transportation Business Partnership visits the Association to observe the industry in Tokyo.
1998	6/12	Mr. Chao-tung Wang of the Volunteer Traffic Guard Division, Taipei Municipal Government Police in Taiwan and others visit the Association to inspect the condition of taxis in Tokyo.		4/6 to 4/12	An observation team (team leader: Vice- President Kawanabe) of the Tokyo Hire-Taxi Association consisting of the Vice-President and expert chairpersons make an official
1999	5/20	Mr. Peilian Wang of the Dalian Television Network in the Republic of China and others visit the Association to inspect the condition of taxis in Tokyo.	2013		visit to the New York City Taxi and Limousine Commission (TLC) on April 8 and New York City's Metropolitan Taxicab Board of Trade on April 9 to observe the condition of the taxi industry in New York City, United States.
2000	4/3	Mr. Gong Park of the Seoul Special City Taxi Transportation Business Partnership in South Korea and others visit the Association to		5/18	The Singapore Taxi Academy visits the Association to inspect the industry in Tokyo.
	5/15	inspect the condition of taxis in Tokyo.		8/11	The Korea Transport Institute visits the Association to inspect the industry in Tokyo.
	President Niikura visits South Korea to sign an agreement to extend the coalition with the Seoul Special City Taxi Transportation Business Partnership.		to	An observation team (team leader: Vice- President Kawanabe) consisting of business operators registered in the Tokyo Hire-Taxi Association make official visits to organizations	
2003	11/5	Director Lee of the Seoul Special City Taxi Transportation Business Partnership in South Korea and others visit the Association to inspect the local condition of the industry.			such as the TfL (traffic bureau of London), the LTDA (Licensed Taxi Drivers Association), and Taxi Trade Promotions Ltd to observe the condition of the taxi industry in London, England.

## Tokyo's taxis in 2015

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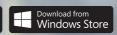
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## The ultimate Tokyo taxi app!

"Tokyo Taxi Association-TAKKUN" is an official Tokyo Hire-Taxi Association app. It exceeds the boundaries of taxi companies and allows you to easily call taxis that run through Tokyo.

\*It can be used in Tokyo's 23 wards, Musashino, and Mitaka.

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